

*Household Goods Consumer Protection Advisory Committee  
May 2-4, 2017 Meeting  
U.S. DOT Headquarters  
West Building - 6th Floor - Conference Room W62-302*

**May 2, 2017**

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|-------------------------|---|
| <b>9:00 – 9:15 AM</b>   | <b>Call to Order/Introductions</b><br>Heather Paraino, Chairperson, HHG Working Group<br>Kenneth Rodgers, FMCSA, Designated Federal Officer (DFO)   |
| <b>9:15 – 9:45 AM</b>   | <b>Update, Timeline and Goals</b> <ul style="list-style-type: none"><li>• High-Level Review of Progress Towards Key Goals and Timeline</li><li>• Review Agenda/Meeting Goals</li><li>• Exercise</li></ul> |
| <b>9:45 – 11:00 AM</b>  | <b>Paperwork</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Paperwork Group Discussion</li></ul>   |
| <b>11:00 – 11:15 AM</b> | <b>Break</b>  |
| <b>11:15 – 12:30 PM</b> | <b>Brochure</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Brochure Group Discussion</li></ul>   |
| <b>12:30 – 1:30 PM</b>  | <b>Lunch (on your own)</b>  |
| <b>1:30 – 2:00 PM</b>   | <b>Presentation from Kelsey Owen, Better Business Bureau (BBB)</b>  |
| <b>2:00 – 3:15 PM</b>   | <b>Education</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Education Group Discussion</li></ul>   |
| <b>3:15 – 3:30 PM</b>   | <b>Break</b>  |
| <b>3:30 – 4:15 PM</b>   | <b>Report Roll Up</b>   |
| <b>4:15 – 4:30 PM</b>   | <b>Day 1 Wrap-Up</b>  |
| <b>4:30 PM</b>          | <b>Adjourn</b>  |

**May 3, 2017**

<b>9:00 – 9:15 AM</b>	<b>Call to Order</b> Heather Paraino, Chairperson, HHG Working Group
<b>9:15 – 10:45 AM</b>	<b>Subgroup Work</b>
<b>10:45 – 11:00 AM</b>	<b>Break</b>
<b>11:00 – 12:00 PM</b>	<b>Continued Subgroup Work</b>
<b>12:00 – 1:00 PM</b>	<b>Lunch</b>
<b>1:00 – 2:00 PM</b>	<b>Paperwork Subgroup Report Out and Group Discussion</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Paperwork Group Discussion</li><li>• Paperwork Group Action Items</li></ul>
<b>2:00 – 3:00 PM</b>	<b>Brochure</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Brochure Group Discussion</li><li>• Brochure Group Action Items</li></ul>
<b>3:00 – 3:15 PM</b>	<b>Break</b>
<b>3:15 – 4:15 PM</b>	<b>Education</b> <ul style="list-style-type: none"><li>• Subgroup Report Out</li><li>• Education Group Discussion</li><li>• Education Group Action Items</li></ul>
<b>4:15 – 4:30 PM</b>	<b>Day 2 Wrap-Up</b>
<b>4:30 PM</b>	<b>Adjourn</b>

**May 4, 2017**

<b>9:00 – 9:15 AM</b>	<b>Call to Order</b> Heather Paraino, Chairperson, HHG Working Group
<b>9:15 – 10:00 AM</b>	<b>Work on Action Items or Drafting Recommendations</b>
<b>10:00 – 11:00 AM</b>	<b>Public Comment Period*</b>
<b>11:00 – 11:15 AM</b>	<b>Break</b>
<b>11:15 – 12:00 PM</b>	<b>Meeting Summary/Next Steps/Concluding Thoughts</b>
<b>12:00 PM</b>	<b>Adjourn</b>

\*Should all public comments be exhausted prior to the end of the specified oral comment period, the comment period will close.