

*Household Goods Consumer Protection Advisory Committee  
May 2-4, 2017 Meeting  
U.S. DOT Headquarters  
West Building - 6th Floor - Conference Room W62-302*

**May 2, 2017**

- 9:00 – 9:15 AM**      **Call to Order/Introductions**  
Heather Paraino, Chairperson, HHG Working Group  
Kenneth Rodgers, FMCSA, Designated Federal Officer (DFO)
- 9:15 – 9:45 AM**      **Update, Timeline and Goals**
- High-Level Review of Progress Towards Key Goals and Timeline
  - Review Agenda/Meeting Goals
  - Exercise
- 9:45 – 11:00 AM**      **Paperwork**
- Subgroup Report Out
  - Paperwork Group Discussion
- 11:00 – 11:15 AM**      **Break**
- 11:15 – 12:30 PM**      **Brochure**
- Subgroup Report Out
  - Brochure Group Discussion
- 12:30 – 1:30 PM**      **Lunch (on your own)**
- 1:30 – 2:00 PM**      **Presentation from Kelsey Owen, Better Business Bureau (BBB)**
- 2:00 – 3:15 PM**      **Education**
- Subgroup Report Out
  - Education Group Discussion
- 3:15 – 3:30 PM**      **Break**
- 3:30 – 4:15 PM**      **Report Roll Up**
- 4:15 – 4:30 PM**      **Day 1 Wrap-Up**
- 4:30 PM**              **Adjourn**

**May 3, 2017**

- 9:00 – 9:15 AM**      **Call to Order**  
Heather Paraino, Chairperson, HHG Working Group
- 9:15 – 10:45 AM**      **Subgroup Work**
- 10:45 – 11:00 AM**      **Break**
- 11:00 – 12:00 PM**      **Continued Subgroup Work**
- 12:00 – 1:00 PM**      **Lunch**
- 1:00 – 2:00 PM**      **Paperwork Subgroup Report Out and Group Discussion**
- Subgroup Report Out
  - Paperwork Group Discussion
  - Paperwork Group Action Items
- 2:00 – 3:00 PM**      **Brochure**
- Subgroup Report Out
  - Brochure Group Discussion
  - Brochure Group Action Items
- 3:00 – 3:15 PM**      **Break**
- 3:15 – 4:15 PM**      **Education**
- Subgroup Report Out
  - Education Group Discussion
  - Education Group Action Items
- 4:15 – 4:30 PM**      **Day 2 Wrap-Up**
- 4:30 PM**      **Adjourn**

**May 4, 2017**

<b>9:00 – 9:15 AM</b>	<b>Call to Order</b> Heather Paraino, Chairperson, HHG Working Group
<b>9:15 – 10:00 AM</b>	<b>Work on Action Items or Drafting Recommendations</b>
<b>10:00 – 11:00 AM</b>	<b>Public Comment Period*</b>
<b>11:00 – 11:15 AM</b>	<b>Break</b>
<b>11:15 – 12:00 PM</b>	<b>Meeting Summary/Next Steps/Concluding Thoughts</b>
<b>12:00 PM</b>	<b>Adjourn</b>

\*Should all public comments be exhausted prior to the end of the specified oral comment period, the comment period will close.