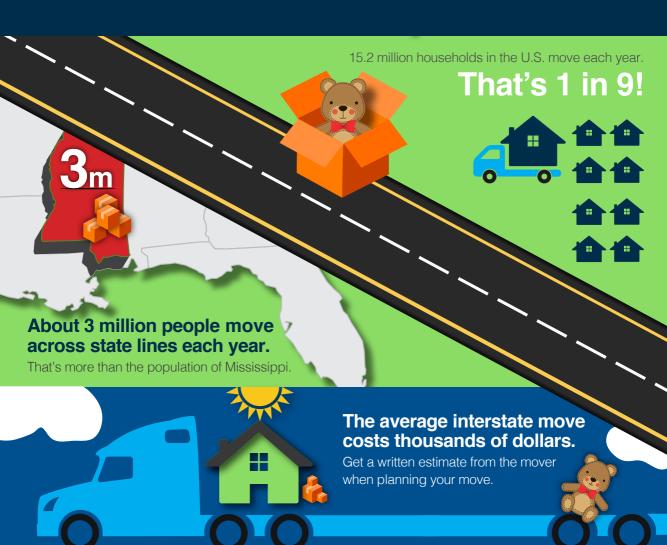


Your life's memories are precious cargo that deserves special care. Get the facts about moving and use the free tools from the Federal Motor Carrier Safety Administration to protect yourself from moving fraud and move with confidence.





More than 4,100 consumers filed moving fraud complaints with FMCSA in 2017.

Rogue movers are difficult to pin down. While most moving companies are legitimate and do quality work, rogue movers exist. Consumers can file complaints online at protectyourmove.gov.

of complaints report loss or damage to property.

Some goods never make it to their destination while others arrive damaged.

53% of complaints report overcharges.

Unsuspecting consumers experienced costs that were not agreed upon.

of complaints are hostage load situations.



Insurance will not cover the sentimental value of your property should it become lost, damaged or stolen. The best way to avoid fraud is to be informed and plan ahead. Be sure to read and understand any documents before you sign.

Sources:

American Moving and Storage Association. US DOT - FMCSA National Consumer Complaint Database.