Rec #: H-05-002, H-05-003, H-05-004, H-05-005

| Notation Id: 7711_2 | Accident Date: | 10/13/03 | Issue Date: | 04/27/05 |
|--------------------------|----------------|----------------|--------------|----------|
| City/State: Tallulah, LA | NTSB Report #: | NTSB/HAR-05/01 | Most Wanted: | No |

At 10:50 a.m. on October 13, 2003, a 1992 Neoplan USA Corporation 49-passenger motorcoach, owned and operated by the First Baptist Church of Eldorado, Texas, was traveling eastbound on Interstate 20 near Tallulah, Louisiana. The motorcoach, carrying 14 passengers, was en route from Shreveport, Louisiana, to Tuscaloosa, Alabama, as part of a multicity sightseeing tour that had originated in Eldorado. As the motorcoach approached milepost 168, it drifted rightward from the travel lanes and onto the shoulder, where it struck the rear of a 1988

Peterbilt tractor semitrailer operated by Alpha Trucking, Inc., which was stopped on the shoulder at milepost 167.9. As both vehicles moved forward, the motorcoach rotated clockwise slightly and the semitrailer rotated counter-clockwise slightly; the vehicles remained together. They traveled approximately 62 feet and came to rest, still oriented to the east, adjacent to the right side of the interstate on the outside shoulder. Eight motorcoach passengers sustained fatal injuries, the motorcoach driver and six passengers received serious injuries, and the Peterbilt driver was not injured.

| Recommend | lation # : H-05-002 | Overall Status: | Closed - Acceptable Action | Priority: | CLASS II |
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| nontraditional | commercial vehicle owne | rs, such as church gro | ATION: Develop and distribute equips, on how to comply with the Fe to the Federal Motor Carrier Safety | ederal Motor Carrier | Safety |
| # of Address | sees: 1 | | Overall Date (| Closed: 05/3 | 31/07 |
| Addressee: | Federal Motor Carrier Safety Administration | Closed - Acceptable | e Action Addre | see Date Closed | : 05/31/07 |
| 09/30/05 | Address 2050473 ee | Sandberg, Administ Administration's (FM letter of April 27, 20 005. I address each FMCSA is developin regulatory complian identifies two types the Federal Motor C carriers must registe number and how the FMCSA's Web sites The brochure is in the After finalization, FM distribution and will December 2005. W organizations and u | ed 10/11/2005 2:14:55 PM MC# 20 irrator: I am pleased to provide the MCSA) response to the National T 05, regarding safety recommendation recommendation separately belo ing an educational brochure to incr ice of private motor carriers of pass of private motor carriers, and brie Carrier Safety Regulations to each er with FMCSA to obtain a U.S. Do ese carriers can find additional infe- s, by telephone, or in-person. the last stage of revision and will b MCSA will print an ample quantity post it on the Agency's Web site (e also intend to partner with the he- titilize their networks to distribute th partnering with religious organization print 2006. | Federal Motor Carri ransportation Safety tions H-05-002 thro w. rease the safety awa sengers. The broch fly explains the appl . It further explains the epartment of Transp ormation and assistant of the pamphlet for www.fmcsa.dot.gov eadquarters of religi ne pamphlet. We exp | ier Safety / Board's ugh H-05- areness and ure icability of now these portation ance on ar future. physical) by ous pect to |

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| 05/31/07 | NTSB | -1 | Through discussions in April and May 2006 with FMCSA staff and the testimony of Mr. Larry Minor at the Wilmer public hearing, Safety Board staff has learned that the FMCSA has developed an educational pamphlet for private motor carriers of passengers (PMCP), and notes that this pamphlet is now available on the agency's Web site. Upon review of the pamphlet and information on the Web page hosting the pamphlet's link, Board staff noted that the materials explain the difference between and give examples of business, non-business, and for-hire motor carrier designations; list the FMCSA requirements for the business and non-business carrier groups; and reference the sections in the Code of Federal Regulations (CFR) where the applicable regulations can be found. In its September 30, 2005, letter, and again in Mr. Minor's Wilmer hearing testimony, the FMCSA indicated that it plans to partner with church groups and other PMCPs to further distribute the information. As the actions of the FMCSA satisfy to develop and post (via the agency's Web site) materials to educate business and non-business, or nontraditional, commercial vehicle owners on compliance with the FMCSRs satisfy the intent of this recommendation, Safety Recommendation H-05-2 is classified CLOSED ACCEPTABLE ACTION. Recent staff-level e-mail communications indicate that the proposed activity to partner with church groups and others has been temporarily delayed due to competing priorities and turnover of personnel. The Board encourages the FMCSA to continue distribution of the PMCP information as soon as circumstances permit. |

Recommendation # : H-05-003

Overall Status: Open - Unacceptable Response

Priority: CLASS II

TO THE FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION: Revise the Federal Motor Carrier Safety Regulations Appendix G to Subchapter B, Minimum Periodic Inspection Standards, Part 10: Tires, Sections A(5) and B(7), to include inspection criteria and specific language to address a tire's speed rating to ensure that it is appropriate for a vehicles intended use.

| # of Addressees: 1 | | 0 | verall Date Closed: | N/A |
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| Addressee: | Federal Motor Carrier Safety Administration | Open - Unacceptable Response | Addresee Date Cl | osed: N/A |
| 09/30/05 | Address 2050473 ee | Letter Mail Controlled 10/11/2005 2:14: Sandberg, Administrator: I am pleased Administration's (FMCSA) response to letter of April 27, 2005, regarding safety 005. I address each recommendation s | to provide the Federal Moto the National Transportation y recommendations H-05-00 | r Carrier Safety Safety Board's |
| | | ### | | |
| | | FMCSA does not believe a rulemaking under Appendix G to Subchapter B to in tires would ensure the safe operation of inspection standards are applicable onli- completes the periodic inspection and a has passed the inspection, with information completed and the availability of the ins 396.17 are satisfied. This means that a have an appropriate speed rating at the inspection on a given date, but subsequil lesser speed rating without violating the the Agency does not consider motor car rule as an alternative to the requirement maintenance program, and the prohibit periodic inspection rule is intended to s carriers' vehicle safety program. | nclude language concerning f commercial motor vehicles y at the time of inspection. A affixes a sticker to serve as p ation about the date the insp spection report, the requirem vehicle could be equipped ve time of inspection and pass uently have the tires replace e periodic inspection rule. It is irriers' compliance with the p at for a systematic inspection ion against all unsafe operation | speed ratings of The periodic After the inspector proof the vehicle ection was hents of 49 CFR with tires that is the periodic d with tires of a is for this reason periodic inspection h, repair and tions. The |
| | | FMCSA believes existing inspection, re effective prohibition against the unsafe below the anticipated operating speed of they are installed. Currently, motor carr accessories are in safe and proper ope CFR 396.3(a)(I). The parts and accesso items specified in 49 CFR Part 393 and may affect the safety of operation of the 396.7 explicitly prohibits the operation of cause a crash or a breakdown of the very vehicle is being operated with underrate carrier may be cited for violating 49 CF safe and proper operating condition at a speed rating on the tires; and for violati operated at speeds that increase the like being operated. As the rules currently in the use of underrated tires for specific of revision to regulations is necessary. | practice of using tires with s of the commercial motor veh- iers must ensure that all par- trating condition at all times, ories that must be maintained any additional parts and ac e commercial motor vehicle. of motor vehicles in such cor- ehicle. Therefore, if a comme ed tires for the specific opera R 396.3(a)(I) because the ve- any time it is being operated ng 49 CFR 396.7 if the vehic kelihood the tire would fail win n place already provide a me | peed ratings nicle upon which ts and as required by 49 id include all cessories which Also, 49 CFR ndition as to likely ercial motor ation, the motor ehicle is not in in excess of the cle is being hile the vehicle is eans to prohibit |

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| 05/31/07 | NTSB | -1 | The Safety Board disagrees with the FMCSA's belief that rulemaking to amend the periodic inspection standards under 49 CFR Chapter III, Subchapter B, Appendix G, would be ineffective. At the Wilmer hearing, Mr. Minor explained that the FMCSA is relying on the carrier to have some knowledge and understanding of the appropriate maintenance practices for their vehicles in order to comply with the regulations. The Board's investigation of the Tallulah, Louisiana, accident found that the current FMCSRs do not address the identification and appropriate use of speed-limited tires. The lack of specific criteria on speed-restricted tires overlooks an important vehicle safety factor that can result in commercial vehicles intended for highway use being operated with tires not suited for highway speeds. Further, the PMCP pamphlet developed to satisfy Safety Recommendation H-05-2 references the requirement to comply with certain parts of the CFR; therefore, it is important that the FMCSRs be updated to offer complete information regarding speed-limited tires to the PMCPs, allowing the carrier to understand these restrictions and have the opportunity to comply. The Board agrees that a motor carrier in violation of the general safety standards in the FMCSRs should be cited; however, it is imperative that the motor carrier be given the opportunity to understand and comply with specific standards before being cited. Pending reconsideration of the FMCSA's position on periodic inspection standards for speed-limited tires, Safety Recommendation H-05-3 is classified OPEN UNACCEPTABLE RESPONSE. |

09/30/10 NTSB

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Notation 8248: The National Transportation Safety Board (NTSB) has reviewed the Federal Motor Carrier Safety Administration's (FMCSA) Announcement of Public Listening Session and Request for Comment, which was published at 75 Federal Register 53015 on August 30, 2010. The notice announced that the FMCSA planned to hold a public listening session to solicit input on key challenges facing the motor carrier industry, issues facing stakeholders, and concerns that should be considered by the agency in developing its next 5-year Strategic Plan. NTSB staff attended the listening session and provided the FMCSA with a list of open recommendations that have been issued to the FMCSA. The FMCSA also invited written comments, suggestions, and recommendations from all individuals and organizations regarding the FMCSA's mission, vision, and strategic objectives (goals) for the plan. This letter provides a more detailed history of the currently open recommendations the NTSB has made to the FMCSA (attached), a summary of the key safety issues the FMCSA should address to improve truck and bus safety as presented during the NTSB's April 28, 2010, testimony before the U.S. Senate Committee on Commerce, Science, and Transportation, Subcommittee on Surface Transportation and Merchant Marine Infrastructure, Safety, and Security (attached), and responds to the questions most relevant to the NTSB's mission for which the FMCSA is seeking input.

Question 2. How can the FMCSA have a greater impact in the reduction of injuries and loss of life on our nation's highways?

The NTSB currently has 51 open recommendations that were issued to the FMCSA with the intent to improve safety on our highways. The implementation of these recommendations would allow the FMCSA to have both an immediate and lasting impact on reducing loss on our highways. We continue to believe that a plan to implement the recommendations on the NTSB's Federal Most Wanted List of Transportation Safety Improvements (MWL) would significantly contribute to transportation safety.

Question 5. How can the FMCSA balance driver-focused, vehicle-focused, motor carrier- focused compliance, interventions, and enforcement to achieve its safety mission?

The NTSB has recommended that the FMCSA change the "balance" of its motor carrier oversight since 1999. The two most important factors related to safe motor carrier operations are the condition of the vehicles and the performance of the drivers. Current rules prevent the FMCSA from putting carriers out of service with an unsatisfactory rating in only one of the 6 rated factors. They must be unsatisfactory in at least 2 factors. In other words, they could be unsatisfactory in either the vehicle or driver areas and still be allowed to operate. The NTSB believes that an unsatisfactory in either category should be sufficient cause to place a carrier out of service. The NTSB recommended that the FMCSA do something relatively simple: change the safety fitness rating methodology so that adverse vehicle- or driver performance-based data alone would be sufficient to result in an overall "unsatisfactory" rating for a carrier. To date, the FMCSA has not acted on this recommendation. As a result, the NTSB added this recommendation to our Most Wanted List of Transportation Safety Improvements.

The NTSB has been encouraged that the FMCSA is developing the CSA 2010 Initiative to include a greater emphasis on vehicle and driver safety. However, the NTSB is disappointed that the FMCSA did not make the incremental changes to the current safety system necessary to make either driver or vehicle deficiencies sufficient to affect the safety rating of a carrier. As such, the NTSB believes the FMCSA's strategic plan should recognize the importance of getting carriers with unsafe drivers or unsafe vehicles off the road.

Question 8. What technological changes could positively impact highway safety?

The NTSB has recommended numerous technological improvements to both the

| | | | Recommendation Report |
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| 09/30/10 | NTSB | -1 | FMCSA and the National Highway Traffic Safety Administration (NHTSA). Two technologies, forward collision warning systems (FCWs) and electronic onboard recording systems (EOBRs), are currently on the NTSB's Federal MWL. Both of these technologies have been available for the last decade and could have improved highway safety. More recently, the NTSB has recommended to NHTSA technologies for driver fatigue detection, stability control for buses, event data recording, and lane departure warning for buses. The implementation of these recommendations would significantly improve highway safety. |
| | | | Well designed technology can improve driver performance. Current research by the FMCSA on vehicle based collision warning systems found improved driver performance as a result of technology. However, technology not designed for use in vehicles, such as cell phones, can distract the driver from the road. That is why the NTSB supported the FMCSA's ban on texting. Further, the NTSB has included restricting bus drivers from using a cell phone on its Federal MWL. |
| | | | The NTSB appreciates the opportunity to comment on this notice addressing concerns that should be considered in developing the FMCSA's 5-year Strategic Plan. Many of the issues discussed here have been around for decades, and much is left to be done to improve highway safety. Prompt action is needed so that the trucks and buses that surround us on the nation's highways are safely designed, maintained, and operated. We look forward to working with FMCSA in the near future to address the concerns presented in these comments. |

Recommendation # : H-05-004

Overall Status: Open - Unacceptable Response

Priority: CLASS II

TO THE FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION: Conduct a study on the safety effectiveness of the selfinspection and certification process used by motor carriers to comply with annual vehicle inspection requirements and take corrective action, as necessary.

| # of Addressees: 1 | | Overall Date Closed: N/A |
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| Addressee: | Federal Motor Carrier Safety Administration | Open - Unacceptable Response Addresee Date Closed: N/A |
| 09/30/05 | Address 2050473 ee | Letter Mail Controlled 10/11/2005 2:14:55 PM MC# 2050473: - From Annette Sandberg, Administrator: FMCSA believes the results of its December 2004 study Report to Congress on the Potential Safety Advanluges of a Federal Rule to Require a Uniform National Display Policy for Inspection Stickers on Commercial Motor Vehicles, provides an assessment of the safety effectiveness of self-inspection and certification processes used by motor carriers to comply with the periodic inspection requirements. A copy of the report is enclosed. The study included a review of roadside inspection data from calendar years 2001 through 2003. The study compared the out-of-service rates for vehicles subject to mandatory State inspection programs determined by the Agency to be comparable to, or as effective as, the Federal requirements (based upon the State of registration of the vehicle) versus vehicles that are not subject to such programs. During this timeframe, 11,032,206 units (counting each truck, truck tractor, and trailer separately) were inspected using the Level I, 11, and V North American Standard inspection procedures. Vehicles subject to mandatory State inspection programs must use the State program to satisfy the Federal requirements and may only conduct self-inspection programs may be self-inspected by motor carriers using their own employees as inspectors or third-party inspectors such as those working at commercial garages or repair facilities. The inspection data show that out of 6,259,570 units inspected from the 22 States having a formal inspection program, 88.3 percent of the units placed out of service (or 893,658 units) also displayed an inspection sticker or decal or had other documentation to meet the requirements of 49 CFR 396.17. Of the 29 States that have adopted regulations compatible with 49 CFR 396.17. Dot he 29 States that have adopted regulations compatible with 49 CFR 396.17. Dot he 29 States that have adopted regulations compatible with 49 CFR 396.17. Dot he 29 States that have adopted regulations compa |

04/19/06 NTSB -1

NMC# 102829: Six years ago, the Federal Motor Carrier Safety Administration (FMCSA) was launched as a new U.S. Department of Transportation agency charged with improving motor carrier safety in our nation. Then Secretary of Transportation, Mr. Rodney E. Slater, announced that the FMCSA's goal was to reduce truck and bus fatalities by 50 percent by 2010. At that time, there were more than 5,300 such fatalities every year. Five years later, the 2004 fatality count was 5,248, only slightly lower and far from approaching the FMCSA's 50 percent reduction goal. In fact, the death count in 2004 was higher than the 2003 count of 5,072, and the large truck fatality rate remained a constant 2.3 deaths per 100 million truck vehicle miles traveled.

Today, there are 36 open safety recommendations that the National Transportation Safety Board issued to the FMCSA, 18 of which relate to the oversight of motor carrier operations and enforcement of regulations. The oldest of these recommendations dates back to 1993. The Safety Board is concerned that the FMCSA is not making timely progress toward meeting the intent of these recommendations. A list of the 18 recommendations, including the date and text of the last correspondence, is enclosed. Nine of these recommendations are currently on the Board's Most Wanted list.

Two years ago, the FMCSA announced its Comprehensive Safety Analysis (CSA) 2010 Initiative, described as a top-to-bottom evaluation of the agency's motor carrier compliance review system. The FMCSA has said that this effort will address 15 of the outstanding recommendations, although the Safety Board has identified an additional 3 recommendations that may also be addressed by the initiative. Although the Board applauds the FMCSA's effort to undertake this comprehensive review, it is unaware of any public document outlining specific steps the agency plans to take and milestones it plans to meet to accomplish the review and implement necessary changes. In the 2 years since the announcement of the initiative, the FMCSA has not provided the Board with any specific information regarding implementation of the initiative or whether it will address any of the 18 open safety recommendations satisfactorily.

Currently, an estimated 9 million people hold commercial drivers licenses in the United States, 3 million of whom are active drivers. These drivers operate on an aging highway system already crowded with an ever-increasing number of passenger vehicles. Protecting the safety of all these drivers and their passengers is of paramount concern today. Deferring action on these 18 safety-related recommendations until completion of the initiative in 2010 is not in the best interest of the motoring public and is therefore unacceptable to the Safety Board. The Safety Board would like to receive specific information about how the CSA 2010 Initiative will address the open safety recommendations cited in this letter. Further, the Board would appreciate receiving details about how the FMCSA plans to proceed with the CSA 2010 Initiative, including a proposed timetable and interim steps towards completing the initiative by its deadline. The Board would be pleased to meet with the FMCSA to further discuss the intent of the recommendations and the FMSCA's efforts toward improving the safety of motor carrier operations.

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| 05/09/06 | Address ee | 2060234 | Letter Mail Controlled 5/10/2006 11:12:20 AM MC# 2060234 - From Warren E. Hoemann, Acting Administrator: I am pleased to provide the Federal Motor Carrier Safety Administration's (FMCSA) response to the National Transportation Safety Board's (NTSB) letter dated April 19,2006, regarding our Comprehensive Safety Analysis (CSA) 2010 Initiative. CSA 2010 reflects a new approach to how our Agency carries out its compliance and enforcement activities. Its goal is to enable FMCSA to have contact with more regulated entities through a broader array of compliance interventions that optimize Agency resources. I appreciate NTSB's acknowledgement of this major effort. In response to your request, I have enclosed a listing of major CSA 2010 activities with corresponding timeframes. The dates, of course, are for planning purposes and subject to change pending future budgetary constraints. We are also working with your staff to arrange a CSA 20 10 briefing for Board members. We believe it is crucial that FMCSA carry on a continuing dialogue with our partners and stakeholders as we continue the development of CSA 20 10. As you know, the Agency held a series of listening sessions in 2004 to solicit public input on the conceptual CSA 20 10 operational model. Based on that input, we completed the attributes of a proposed operational model. The CSA 2010 Team is currently working through the process of defining the technical requirements, pilot testing, validation, deployment and implementation issues associated with the draft operational model. We plan to conduct the first of a new series of listening sessions later this year. At that time, we hope to be in a better position to detail specific information. The dates and locations of the listening sessions will be announced in the Federal Register. I hope that NTSB representatives will attend. Additional outreach events are being planned to include announcement of the pilot test and the State partners that will be involved in the pilot. As FMCSA continues this major safety initiati |
| | | | I hope that you find this information useful. FMCSA looks forward to working with NTSB to fulfill our mutual transportation safety goals and to provide more information about our CSA 2010 initiative at the upcoming Board briefing currently being arranged by our staffs. If you need additional information or clarification, please do not hesitate to contact me. |

| 08/03/06 | Address | 2060389 |
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Letter Mail Controlled 8/7/2006 12:14:43 PM MC# 2060389: - From David H. Hugel, Acting Administrator: I am pleased to provide the Federal Motor Carrier Safety Administration's (FMCSA) response to the National Transportation Safety Board's letter of April 27, 2005, regarding safety recommendations H-05-002 through H-05-005. I address each recommendation separately below.

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FMCSA believes the results of its December 2004 study Report to Congress on the Potential Safety Advantages of a Federal Rule to Require a Uniform National Display Policy for Inspection Stickers on Commercial Motor Vehicles, provides an assessment of the safety effectiveness of self-inspection and certification processes used by motor carriers to comply with the periodic inspection requirements. A copy of the report is enclosed.

The study included a review of roadside inspection data from calendar years 2001 through 2003. The study compared the out-of-service rates for vehicles subject to mandatory State inspection programs determined by the Agency to be comparable to, or as effective as, the Federal requirements (based upon the State of registration of the vehicle) versus vehicles that are not subject to such programs. During this timeframe, 11,032,206 units (counting each truck, truck tractor, and trailer separately) were inspected using the Level I, II, and V North American Standard inspection procedures. Vehicles subject to mandatory State inspection programs must use the State program to satisfy the Federal requirements and may only conduct self-inspections if allowed by the States. Vehicles that are not subject to mandatory State inspection programs may be self-inspected by motor carriers using their own employees as inspectors or third-party inspectors such as those working at commercial garages or repair facilities.

The inspection data show that out of 6,259,570 units inspected from the 22 States having a formal inspection program, which met or exceeded the requirements under 49 CFR 396.17, 16 percent (1,011,863 units of the 6,259,570 units inspected) were placed out of service. The data show that of those units from the 22 States with a mandatory inspection program, 88.3 percent of the units placed out of service (or 893,568 units) also displayed an inspection sticker or decal or had other documentation to meet the requirements of 49 CFR 396.17.

Of the 29 States that have adopted regulations compatible with 49 CFR 396.17, but have no mandatory inspection program beyond the periodic inspection requirements or have a limited program applicable to only a fraction of the commercial motor vehicle population in that State, the data show that, of the 4,772,636 units inspected, 14.8 percent (or 704,388 units) were placed out of service. The data also show 83.2 percent (or 586,117 units) of the units placed out of service also displayed an inspection sticker or had proper documentation to meet the requirements of 49 CFR 396.17.

According to the inspection data, there are only slight differences between the out-of -service rates for vehicles that are most likely to have been self-inspected by motor carriers or third-party inspectors, and vehicles that are subject to mandatory State inspection programs which may include a self-inspection option. Based on this finding, FMCSA believes both inspection programs provide an adequate level of safety effectiveness. (States usually require licensing or similar authorization of motor carrier self-inspection facilities; some States also require licensing of the individual mechanics performing such inspections at these facilities.) Therefore, the Agency does not believe any actions should be taken at this time to modify the periodic inspection requirements, especially with respect to the self-inspection and certification option for motor carriers with qualified inspectors.

I respectfully request that this recommendation be classified Closed-Acceptable Action.

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| 05/31/07 | NTSB | 2050473 | The Safety Board understands that Safety Recommendation H-05-4 has been included in the group of 18 recommendations being considered during the FMCSA's evaluation of its current safety compliance and enforcement programs, an in-depth review known as the Comprehensive Safety Analysis (CSA) 2010 Initiative. The Board appreciates the June 15, 2006, briefing by the FMCSA to clarify activities both planned and in progress to improve motor carrier safety. The actions described at the FMCSA briefing directly affect one recommendation on safety fitness methodology. The Board understands that processes and programs are also being developed to address the other 17 recommendations (which include H-05-4) that are specifically affected by the CSA 2010 Initiative. We look forward to further clarification from FMCSA staff on specific actions planned to satisfy the intent of these recommendations. |
| | | | During the Wilmer hearing, Mr. Minor indicated that the FMCSA is relying on the motor carrier to ensure that vehicles are maintained in safe and proper operating condition throughout the year, not only at the time of the annual inspection. He also indicated that the agency has not initiated a detailed study to compare the out-of-service rates of carriers that perform self-inspections under a State program to those inspected by a third party. The Safety Board's investigation of the Tallulah, Louisiana, accident found that the self-inspection process allows motor carriers to pass inadvertently or knowingly defective vehicles. Because these vehicles are certified and permitted to remain in operation, current methodology does not ensure an adequate level of safety, even if some vehicles are eventually identified as defective in a roadside inspection. By mandating that vehicles undergo annual Federal or State inspection, the FMCSA would increase the probability that defects will be found and repaired, and that vehicles will be brought up to an acceptable level of maintenance at least once a year. Pending action by the FMCSA to address the intent of this recommendation, Safety Recommendation H-05-4 is classified OPEN UNACCEPTABLE RESPONSE. |

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09/30/10 NTSB

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Notation 8248: The National Transportation Safety Board (NTSB) has reviewed the Federal Motor Carrier Safety Administration's (FMCSA) Announcement of Public Listening Session and Request for Comment, which was published at 75 Federal Register 53015 on August 30, 2010. The notice announced that the FMCSA planned to hold a public listening session to solicit input on key challenges facing the motor carrier industry, issues facing stakeholders, and concerns that should be considered by the agency in developing its next 5-year Strategic Plan. NTSB staff attended the listening session and provided the FMCSA with a list of open recommendations that have been issued to the FMCSA. The FMCSA also invited written comments, suggestions, and recommendations from all individuals and organizations regarding the FMCSA's mission, vision, and strategic objectives (goals) for the plan. This letter provides a more detailed history of the currently open recommendations the NTSB has made to the FMCSA (attached), a summary of the key safety issues the FMCSA should address to improve truck and bus safety as presented during the NTSB's April 28, 2010, testimony before the U.S. Senate Committee on Commerce, Science, and Transportation, Subcommittee on Surface Transportation and Merchant Marine Infrastructure, Safety, and Security (attached), and responds to the questions most relevant to the NTSB's mission for which the FMCSA is seeking input.

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Question 8. What technological changes could positively impact highway safety?

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| 09/30/10 | NTSB | -1 | FMCSA and the National Highway Traffic Safety Administration (NHTSA). Two technologies, forward collision warning systems (FCWs) and electronic onboard recording systems (EOBRs), are currently on the NTSB's Federal MWL. Both of these technologies have been available for the last decade and could have improved highway safety. More recently, the NTSB has recommended to NHTSA technologies for driver fatigue detection, stability control for buses, event data recording, and lane departure warning for buses. The implementation of these recommendations would significantly improve highway safety. |
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| | | | The NTSB appreciates the opportunity to comment on this notice addressing concerns that should be considered in developing the FMCSA's 5-year Strategic Plan. Many of the issues discussed here have been around for decades, and much is left to be done to improve highway safety. Prompt action is needed so that the trucks and buses that surround us on the nation's highways are safely designed, maintained, and operated. We look forward to working with FMCSA in the near future to address the concerns presented in these comments. |

Recommendation # : H-05-005

Overall Status: Open - Unacceptable Response

Priority: CLASS II

TO THE FEDERAL MOTOR CARRIER SAFETY ADMINISTRATION: Develop a method for inspecting motorcoach passenger seat mounting anchorages and revise the Federal Motor Carrier Safety Regulations Appendix G to Subchapter B, Minimum Periodic Inspection Standards, to require inspection of these anchorages.

| # of Addressees: 1 | | (| Overall Date Closed: | N/A |
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| Addressee: | Federal Motor Carrier Safety Administration | Open - Unacceptable Response | Addresee Date Clo | osed: N/A |
| 09/30/05 | Address 2050473 ee | Letter Mail Controlled 10/11/2005 2:14 Sandberg, Administrator: I am please Administration's (FMCSA) response to letter of April 27, 2005, regarding safe 005. I address each recommendation | d to provide the Federal Moto the National Transportation ty recommendations H-05-002 | or Carrier Safety Safety Board's |
| | | ### | | |
| | | FMCSA does not believe a rulemaking under Appendix G to Subchapter B to would be effective. As previously expla applicable only at the time of inspection inspection and affixes a sticker to serv inspection with information about the of availability of the inspection report the This means that a motorcoach with se time of inspection would pass the period subsequently exhibit cracks or other d condition without violating the periodic Agency does not consider motor carrier rule as an alternative to the requireme maintenance program. The periodic in component of motor carriers' vehicle s | include seat anchorage inspe- ained, the periodic inspection on. After the inspector complete re as proof the vehicle has par- date the inspection was comple- requirements of 49 CFR 396, at anchorages in adequate co- odic inspection on a given dat amage and continue to be op inspection rule. It is for this re- ers' compliance with the perior and for a systematic inspection spection rule is intended to se | ection criteria standards are tes the periodic ssed the leted and the .17 are satisfied. ondition at the te, and could erated in that eason the dic inspection , repair and |
| | | FMCSA believes existing inspection, r effective prohibition against the motor damaged or improperly fastened to the must ensure that all parts and accesso at all times, as required by 49 CFR 39 be maintained include all items specifi parts and accessories which may affec motor vehicle. Therefore, if a motorcoa that are in need of repair, the motor ca (a)(I) because the vehicle is not in safe is being used to transport passengers repaired. As the rules currently in plac installed seat anchorages, the Agency procedure is needed. A visual inspection inspector pushing and pulling on the s are not properly fastened to the floor of | coaches with seat anchorages e floor of the vehicle. Currently pries are in safe and proper of 6.3(a)(I). The parts and access ed in 49 CFR Part 393 and ar ct the safety of operation of the ach is being operated with seat arrier may be cited for violating e and proper operating condition while the seat anchorages ner- e would prohibit damaged or of does not believe a formal ins- ion of seat anchorages combi- eat should be sufficient to ide | s that are y, motor carriers perating condition ssories that must ny additional the commercial at anchorages g 49 CFR 396.3 ion at any time it sed to be improperly spection ned with the |
| | | I respectfully request that this recomm Alternate Action. | endation be classified Closed | I-Acceptable |

| Recommendation Report | | | | | |
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| 05/31/07 | NTSB | 2050473 | The Safety Board disagrees with the FMCSA's belief that rulemaking to amend the periodic inspection standards under 49 CFR Chapter III, Subchapter B, Appendix G would be ineffective. At the Wilmer hearing, Mr. Minor again explained that the FMCSA is relying on the carrier to have appropriate vehicle maintenance practices in place in order to comply with the regulations, supported by passenger reports of problem seats and driver verification of seat securement during the pre-trip and post-trip inspections by gripping the seat back to see if the assembly moves. The Board's investigation of the Tallulah, Louisiana, accident found that the current FMCSRs do not contain procedures or criteria for the inspection of seat anchorage securement in motorcoaches. Because no criteria or procedures are available for the inspection of motorcoach passenger seat anchorage systems, improperly secured motorcoach passenger seats are not likely to be identified during commercial vehicle inspections, leading to an increased risk of failure under higher forces, such as occur during an accident. Further, as previously stated in reference to Safety Recommendation H-05-2 references the requirement to comply with certain parts of the CFR. Therefore, it is important that the FMCSRs be updated to offer complete information regarding seat anchorage inspection criteria to the PMCPs, allowing the carrier to understand these criteria and have the opportunity to comply. The Board agrees that a motor carrier in violation of the general safety standards in the FMCSRs should be cited; however, it is imperative that the motor carrier be given the opportunity to understand and comply with specific standards before being cited. Pending reconsideration of the FMCSA's position on periodic inspection standards for passenger seat anchorage systems, Safety Recommendation H-05-5 is classified OPEN UNACCEPTABLE RESPONSE. | | |

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Notation 8248: The National Transportation Safety Board (NTSB) has reviewed the Federal Motor Carrier Safety Administration's (FMCSA) Announcement of Public Listening Session and Request for Comment, which was published at 75 Federal Register 53015 on August 30, 2010. The notice announced that the FMCSA planned to hold a public listening session to solicit input on key challenges facing the motor carrier industry, issues facing stakeholders, and concerns that should be considered by the agency in developing its next 5-year Strategic Plan. NTSB staff attended the listening session and provided the FMCSA with a list of open recommendations that have been issued to the FMCSA. The FMCSA also invited written comments, suggestions, and recommendations from all individuals and organizations regarding the FMCSA's mission, vision, and strategic objectives (goals) for the plan. This letter provides a more detailed history of the currently open recommendations the NTSB has made to the FMCSA (attached), a summary of the key safety issues the FMCSA should address to improve truck and bus safety as presented during the NTSB's April 28, 2010, testimony before the U.S. Senate Committee on Commerce, Science, and Transportation, Subcommittee on Surface Transportation and Merchant Marine Infrastructure, Safety, and Security (attached), and responds to the questions most relevant to the NTSB's mission for which the FMCSA is seeking input.

Question 2. How can the FMCSA have a greater impact in the reduction of injuries and loss of life on our nation's highways?

The NTSB currently has 51 open recommendations that were issued to the FMCSA with the intent to improve safety on our highways. The implementation of these recommendations would allow the FMCSA to have both an immediate and lasting impact on reducing loss on our highways. We continue to believe that a plan to implement the recommendations on the NTSB's Federal Most Wanted List of Transportation Safety Improvements (MWL) would significantly contribute to transportation safety.

Question 5. How can the FMCSA balance driver-focused, vehicle-focused, motor carrier- focused compliance, interventions, and enforcement to achieve its safety mission?

The NTSB has recommended that the FMCSA change the "balance" of its motor carrier oversight since 1999. The two most important factors related to safe motor carrier operations are the condition of the vehicles and the performance of the drivers. Current rules prevent the FMCSA from putting carriers out of service with an unsatisfactory rating in only one of the 6 rated factors. They must be unsatisfactory in at least 2 factors. In other words, they could be unsatisfactory in either the vehicle or driver areas and still be allowed to operate. The NTSB believes that an unsatisfactory in either category should be sufficient cause to place a carrier out of service. The NTSB recommended that the FMCSA do something relatively simple: change the safety fitness rating methodology so that adverse vehicle- or driver performance-based data alone would be sufficient to result in an overall "unsatisfactory" rating for a carrier. To date, the FMCSA has not acted on this recommendation. As a result, the NTSB added this recommendation to our Most Wanted List of Transportation Safety Improvements.

The NTSB has been encouraged that the FMCSA is developing the CSA 2010 Initiative to include a greater emphasis on vehicle and driver safety. However, the NTSB is disappointed that the FMCSA did not make the incremental changes to the current safety system necessary to make either driver or vehicle deficiencies sufficient to affect the safety rating of a carrier. As such, the NTSB believes the FMCSA's strategic plan should recognize the importance of getting carriers with unsafe drivers or unsafe vehicles off the road.

Question 8. What technological changes could positively impact highway safety?

The NTSB has recommended numerous technological improvements to both the

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| 09/30/10 | NTSB | -1 | FMCSA and the National Highway Traffic Safety Administration (NHTSA). Two technologies, forward collision warning systems (FCWs) and electronic onboard recording systems (EOBRs), are currently on the NTSB's Federal MWL. Both of these technologies have been available for the last decade and could have improved highway safety. More recently, the NTSB has recommended to NHTSA technologies for driver fatigue detection, stability control for buses, event data recording, and lane departure warning for buses. The implementation of these recommendations would significantly improve highway safety. |
| | | | Well designed technology can improve driver performance. Current research by the FMCSA on vehicle based collision warning systems found improved driver performance as a result of technology. However, technology not designed for use in vehicles, such as cell phones, can distract the driver from the road. That is why the NTSB supported the FMCSA's ban on texting. Further, the NTSB has included restricting bus drivers from using a cell phone on its Federal MWL. |
| | | | The NTSB appreciates the opportunity to comment on this notice addressing concerns that should be considered in developing the FMCSA's 5-year Strategic Plan. Many of the issues discussed here have been around for decades, and much is left to be done to improve highway safety. Prompt action is needed so that the trucks and buses that surround us on the nation's highways are safely designed, maintained, and operated. We look forward to working with FMCSA in the near future to address the concerns presented in these comments. |

Total Number of Recommendations for Recommendation Report: 4