

Information Sheet for the Public: State-by-state Instructions for Submitting Medical Certificates to the State Driver Licensing Agencies

Does the State:	Accept Mailed-in Med Cert? If yes, provide mailing address	Accept Faxed Med Cert? If yes, provide fax number	Accept Email Med Cert? If yes, provide e-mail address	Other Instructions/Comments; e.g. Start Over? Or, re- applications only?	Consequences for driver's failure to keep medical certification current	Name of Public Point of Contact	Phone Number of Public Point of Contact	Email Address of Public Point of Contact
Alabama	Yes Ala. Dept. Public Safety Driver License Division CDL Unit P.O. Box 1471, Montgomery, AL 36102-1471	Yes 334-353-1980	Yes cdlmedicalmerger@dps.alabama.gov	pdf, jpeg, tiff	CDL cancellation; to reclaim cdl must provide current medical cert/card.	Virginia Franks	334-353-1934	cdlmedicalmerger@dps.alabama.gov
Alaska	1300 W. Benson Blvd, Suite 100 Anchorage, AK 99515	907-269-3774	doa.dmv.adl@alaska.gov	If email, pdf format only, please include a good contact number in your email.	Commercial driving privileges will be cancelled for failure to comply.	Lauren Edades	907-269-3770	Lauren.Edades@alaska.gov
Arizona	Medical Review Program MD818Z PO Box 2100 Phoenix, AZ 85001-2100	623-925-9323	Secure email found under "Contact Medical Review" at: http://www.azdot.gov/mvd/MedicalReview/MedicalReviewProgram.asp	Walk-ins customers can bring cert cards directly to: Medical Review Program 1452 N. Eliseo C. Felix Jr. Way Avondale, AZ 85323 (they may also walk it into any AZ Motor Vehicle Office to be forwarded to Medical Review Program)	CDL privileges become suspended & revoked	Medical Review Program	602-771-2460	MedicalReview@azdot.gov
Arkansas	Safety Responsibility Section Ragland Building, Room 1120 PO Box 1272 Little Rock, AR, 72203	501-682-2100	Mandy.Endsley@dfa.arkansas.gov	In Person at the 135 Arkansas Revenue Offices	Per federal regulations CFR 383, 384, 390 and 391, status will be changed to not certified. Sixty (60) days later downgrade process implemented and driver loses all CDL privileges. Twelve months after the downgrade, the driver will be required to retest to obtain a CDL license.	Mandy Endsley, Manager	501-683-2504	Mandy.Endsley@dfa.arkansas.gov
California	Department of Motor Vehicles CDL Unit M/S G204 P.O. Box 944278 Sacramento, CA. 94244-2780					The driving privilege reverts to non-commercial status. The driving record is marked "Not valid for commercial operation" until a valid medical is updated.	CDL Helpdesk 916-657-5771 or 916-657-5772	
Colorado	Yes Colorado Department of Revenue Attn: CDL Unit 1881 Pierce St. Lakewood CO 80214	Yes 303-205-5709	NO		10th day of an expired medical, med cert status is changed to NOT, a letter is generated and mailed to the individual. 23 days later if still no compliance, there will be a cancellation of entire driving privileges. Compliance only by means of a new DOT or a downgrade to a regular license. No reinstatement fee. No re-qualifying unless over 1 year on either a cancellation or downgrade.	1. DOT Medical Desk 2. Harry Hutchings 3. Steve Monson	1. 303-205-5843 2. 303-205-5983 3. 303-205-5829	cdlunit@spike.dor.state.co.us
Connecticut	60 State Street Wethersfield, CT 06161	860-263-5573	no	n/a	Disqualify until compliance	Susan Archambault	860-263-5726	susan.archambault@ct.gov
Delaware	Yes Delaware DMV Attn: CDL Department PO BOX 698 Dover, DE 19903	Yes 302-739-2602	No.	N/A	Deny commercial privileges and change class of license to a Class D. If no valid med cert on file for 1 year, driver must complete all testing to get commercial privileges back. (eye, written, and road)	Delaware Help Desk	877-477-7117	N/A
District of Columbia	Yes 1205 Brentwood Rd. NE Washington, DC 20018	Yes 202-576-9217	Yes dmvcdl@gc.gov	CDL holder must submit all pages of the DOT examination form along with the medical examiner's certificate.	60 days prior to expiration a reminder letter is sent to the customer informing them their DOT Medical certification is due. 5 days after expiration a pending letter is sent out to the customer informing them that their license will go into disqualification on the day of expiration. 11 days after expiration a disqualification letter is generated to the customer informing them their motor vehicle operating privilege is disqualified for 90 days of the effective date of the letter	CDL Office Ms. Adelaide Coles Ms. Tracey Lee Ms. Tanya Forbes	202-576-8278 or 202-576-8283	dmvcdl@dc.gov
Florida	Yes Florida Department of Highway Safety and Motor Vehicles Division of Motorist Services, CDL Helpdesk 2900 Apalachee Parkway, MS 91 Tallahassee, FL 32399	No The ability to accept faxed Medical Certifications is under development.	No The ability to accept emailed Medical Certifications is under development.		Disqualified from CMV operation. CDL must be surrendered for non-commercial (Class E) license until medical certification updated or self-certification changed to excepted category.	CDL Helpdesk	850-617-2606	NA

Georgia	Yes Department of Driver Services Attn: RM-CDL P.O. Box 8047 Conyers, GA 30113	770-918-6251 Please ensure all information is clearly printed and that the customer's: Name, Driver's License Number and Date of Birth are clearly displayed.	Electronic Submission is allowed by visiting the GA Department of Driver Services website at (www.dds.ga.gov) and establishing an on-line account.	Customers may complete or update their self-certification and submit their medical certification by visiting the GA Department of Driver Services website at: http://www.dds.ga.gov and establishing an on-line account.	Downgraded until new medical certifications and applicable variances are provided. Driver may be required to re-test if they remain in downgraded class for a long period of time.	Kathy Harvey	478-751-4190	kharvey@dds.ga.gov
Hawaii	Yes 601 Kamokila BLVD., #511 Kapolei, HI 96707	Yes 808-692-7665	Yes http://www.driverrecords.hwyv@hawaii.gov	If a Motor Carrier submits the drivers med. Cert. in batches, MC needs to include cover page with company name or annotate MC name on each form.	Immediate downgrade to a class 3 license. Will reinstate CDL status when current med cert. copy is submitted.	John Lovstedt	808-692-7655	John.Lovstedt@hawaii.gov
Idaho	No	No	No	Idaho will not have the ability to process med certs until 2014	unknown	Ed Pemble	208-382-7830	ed.pemble@itd.idaho.gov
Illinois	All drivers must go in person to one of our 47 CDL Facilities for their first initial Medical Declaration. Then if they mark NI, then they must give us their Medical. If they mark EI, NA, EA we will have them sign the declaration, and we will film. After all 460,000 CDL Holders declare in person for the first time, then the questions below will come into play. After the original declaration, yes we will accept Medical Cards to be mailed in. They will be mailed to: Secretary of State's Office 2701 South Dirksen Parkway Springfield, IL 62723 Attn: CDL/Medical Area	After the original declaration, yes we will accept faxes of the Medical Cards. The fax number will be (217) 558-5156	After the original declaration, yes we would accept email. Provided that it is a scanned document or attached. Not just an email with the information. That email should be addressed to Bthompson2@ilsos.net .	Same as number 3, provided it is in a PDF file. No zip files, etc.	CDL will be taken away. CDL will be reinstated once the new updated Medical information has been accepted by the SOS. No fee, No exams.	Steve Jenkins or Terry Montalbano	217-785-3002 217-785-1350	sjenkins@ilsos.net tmontalbano@ilsos.net
Indiana	Indiana Department of Revenue, Motor Carrier Services Division CDL Medical Section, 5252 Decatur Blvd., STE R, Indianapolis, IN 46241-9524	317-821-2340	No	CDL holder must send all pages of the DOT examination form along with the medical examiner's certificate.	Indiana CDL holder must maintain on file a valid DOT examination/medical examiner's certificate (physical). When the physical expires, the medical status will change from certified to not-certified. After 30 days from expiration of the physical with no current physical on file, the CDL will be disqualified and downgraded to the driver's base line license. If the CDL is revoked, invalid, suspended, disqualified or expired longer than 1 year, then the CDL applicant is required to retest (start over).	Indiana Department of Revenue, Motor Carrier Services Division CDL Medical Section	CDL Help Desk 317-6157335 24 hour access line 317-615-7433 or 1-866829-0501	IndianaCDL@dor.in.gov
Iowa	Office of Driver Services, PO Box 9204, Des Moines IA 50306-9204	515-239-1837	CDLMedCert@dot.iowa.gov	e-mail scan must be pdf format	CDLIS driver history record will be changed immediately to 'not certified' and a downgrade to a non-commercial status will be effective in 60 days. The driver may end or prevent a downgrade by providing the appropriate documentation.	Kelly Queener	515-244-9124	CDLMedCert@dot.iowa.gov
Kansas	No	Yes- To be determined	Yes- To be determined	PDF	Decertification - full test after 90 days	John Holroyd	785-296-2013	john.holroyd@kdor.ks.gov
Kentucky	200 Mero St. Frankfort, KY 40622	502-564-3250	KYTC.CDL@KY.gov	None	<1 year = none >1 year = retest written & vision >5 = start over	Customer Service Center	502-564-1257	KYTC.CDL@KY.gov
Louisiana	P.O. Box 64886 Baton Rouge, LA 70896	225-925-3901	Ashleigh.Bossom@dps.la.gov or Sheila.Walsh@dps.la.gov	PDF format is acceptable	Depends on how long the driver goes without CDL privileges. Over 1 year will result in retesting all written tests. Over 2 years will result in retesting all written and skills tests.	CDL Help Desk	225-925-4195	Sheila.Walsh@dps.la.gov
Maine	Yes Bureau of Motor Vehicles CDL Compliance Unit 29 State House Station Augusta, ME 04333-0029	Yes 207-624-9339	Yes cdlcompliance.BMV@maine.gov (must be a scanned Word doc or PDF)	Customer can hand carry into any branch or mobile unit location.	Disqualified from non-accepted interstate operation and downgraded to an accepted status. On January 30, 2014, all CDL holders who are non-compliant will be downgraded to a non-commercial drivers license.	CDL Compliance Unit	207-624-9000 x52126	cdlcompliance.BMV@maine.gov

Maryland	Yes. Maryland MVA ATTN: CDL MedCert 6601 Ritchie Highway, NE, Room 145 Glen Burnie, MD 21062	Yes. 410-787-7959	Yes. CDLMedCert@mva.md.gov	Scanned copy of originals	Customer must downgrade to a noncommercial license or their entire driving privilege will be cancelled.	CDL HelpDesk	410-424-3777	CDLMedCert@mva.md.gov
Massachusetts	Yes Mass DOT, RMV Division Driver Licensing Division - CDL P.O. Box 55889 Boston, MA 02205	Yes 617-351-9360	No	The RMV will begin accepting medical certificates in branch offices this spring. An on-line application will also be made available. Drivers are encouraged to check the RMV website for updates and for a list of Frequently Asked Questions (FAQs): http://www.mass.gov/rmv Mailed or faxed medical certificates must be accompanied by a completed <i>CDL Self-Certification Form</i> which will be available on the RMV website.	Drivers who fail to comply will be disqualified from operating a CMV. If updated information is not received, the CDL will be downgraded to a Class D license within 60 days. Failure to restore the CDL within 12 months will require retesting.	Driver Licensing Division	617-351-9931	http://www.mass.gov/rmv/feedback/index.htm
Michigan	Yes MI Department of State CDL Help Desk 7064 Crowner Drive Lansing, MI 48918	Yes 517-636-4359	Medical certificates are not accepted via email, however, customers may self-certify, scan and submit Medical Certificates via the web.	Medical Certificates are not accepted via email, however, customers may self-certify, scan and submit Medical Certificates via the web at the link below: https://services.sos.state.mi.us/CDLIS/Pages/login.aspx	As of January 30, 2014, loss of CDL privileges	JoLynn Peck CDL Help Desk Supervisor	517-322-5555	peckj3@michigan.gov
Minnesota	Driver and Vehicle Services Division 445 Minnesota Street, Suite 175 St. Paul, MN 55101-5175	651-297-4447	DVS.CDL-OA@state.mn.us	If sent by email, must be sent as an attachment.	Downgrade of license class, new medical certificate and application required.	CDL Help Desk	651-297-5029	DVS.PIC.Answer@state.mn.us
Mississippi	Mississippi will not accept mailed in, faxed in or e-mailed in copies of medical card.	Mississippi will not accept mailed in, faxed in or e-mailed in copies of medical card.	Mississippi will not accept mailed in, faxed in or e-mailed in copies of medical card.	Only accept Original Medical card no long forms. Only accept cards within 15 days of issuance.	Drivers Failure to keep medical certificate current. a. Letter mailed to driver 30 days prior to expiration advising them that their medical certification will expire and they have until expiration to update record with new medical certification. One day after expiration their CDL status will show "Not Medically Certified" and downgrade (remove all CDL privileges) will follow.	Primary: MSgt Ray Steed Back up: Lt. Don McCain	601-987-1334 601-987-1245	rsteed@dps.ms.gov dmccain@dps.ms.gov
Missouri	NO	NO	NO	N/A	Driver is currently issued a citation under 307.400 RSMo. If the Department is notified, proof of DOT medical is requested and if not provided the driver will be downgraded. Also, if driver fraudulently self certifies during the application process they are administratively denied for one year.	Public Service Operators	573-751-1887	dlbmail@dor.mo.gov
Montana	DOJ/MVD - CDL Helpdesk PO BOX 201430 Helena, MT 59620	406-444-1987	cdlhelpdesk@mt.gov	Information about the medical requirements will be sent to all Interstate commercial drivers by January 30, 2012.	Drivers must keep a current Medical Examiner's Certificate (MEC) on file with the Motor Vehicle Division. If a new MEC is not submitted on or before the expiration date of the current MEC, their driver record's medical status will be changed to "Not Certified" and the person's CDL will be downgraded to Class D (non-commercial) license. The individual will be notified of the status change and the license downgrade. The department may reinstate a CDL that was downgraded under this law if within the original term of the downgraded license, the person submits a current Medical Examiner's Certificate.	Patrick McJannet CDL Helpdesk	406-444-2001 406-444-3244	pmcjannet@mt.gov cdlhelpdesk@mt.gov
Nebraska	Department of Motor Vehicles Driver Licensing Services P.O. Box 94726 Lincoln, NE 68509	Not at this time	Not at this time	N/A	Consequences may change. We plan to have them start over unless the numbers are so high that we can't handle the retesting.	Driver Licensing Services	402-471-3861	N/A

Nevada	Any Nevada DMV can accept & update CDL physicals. The primary offices are: 4110 Donovan Way NLV NV 89030 810 Greg St Sparks NV 89431	Sparks 775-688-2536 Winnemucca 775-623-6508 Elko 775-753-1127 Donovan 702-486-5625	Not a preferred method.		No penalty. The driver would need to not drive a CMV until physical is updated.	Shawanna Washington or Juan Mendiola at 702-486-5655 or Wayne Bahmiller 775-688-2535	702-486-5655 or 775-688-2535	Info@dmv.nv.gov
New Hampshire	Yes NH-DMV/DRIVER LICENSING BUREAU 23 HAZEN DR., CONCORD NH 03305	NO	NHCDLMEDCARDS@DOS.NH.GOV	PDF format only	Commercial driving privileges will be cancelled for failure to comply.	Jeff Oberdank	603-227-4020	Jeffrey.Oberdank@dos.nh.gov
New Jersey	Not Yet	Not Yet	Not Yet	New Jersey is hoping to have things ready to go in a couple of months.	Driver will be Decertified 10 days after Cert Expires. Will not be able to renew without new cert. Notice will be sent to driver once decertified, they will have 30 days after letter to provide new med cert.	Michelle Curry	609-292-6500 x5077	Michelle.Curry@dot.state.nj.us
New Mexico	2546 Camino Entrada Santa Fe, NM87507	1-505-476-1578	Yes, at some point. Working on establishing a unit e-mail address		NM will put a disqualification on the Driver's CDL Driving Privileges	Nicole Armijo Theresa Clayton	505-476-1589 or 505-476-1588	
New York	New York Drivers should wait for instructions from NYS DMV before submitting Medical Certificates. Drivers should not mail medical certificates to DMV at this time. It is expected that certificates will begin to be collected in the fall of 2012.	No Will accept on an exceptions basis. Fax Number TBD.	No	New York Drivers should wait for instructions from NYS DMV before submitting Medical Certificates. Drivers should not mail medical certificates to DMV at this time. It is expected that certificates will begin to be collected in the fall of 2012.	If a CDL driver is downgraded due to an expired med cert certificate, the driver has until the expiration date of his driver's license, and up to two years past the expiration date, to be re-certified to obtain the CDL again. After 2 years from the expiration date, they must take and pass both the knowledge and skills test again.	DMV Call Center Phone Numbers: Calling from NY area codes: 516; 631; 845; 914 (718) 477-4820 Calling from NY area codes: 212; 347; 646; 718; 917; 929 (212) 645-5550 OR (718) 966-6155 All other NY area codes: (518) 486-9786 Outside of NYS: (518) 473-5595. Hours 8:00 am - 4:00 pm EST		medcertunit@dmv.ny.gov
North Carolina	Yes 3126 Mail Service Center Raleigh, NC 27699-3126	Yes 919-861-3915	Yes E-mail address not available		Downgrade to non-CDL; Re-application only	Tammy Christian	919-861-3525	thchristian@ncdot.gov
North Dakota	Yes Drivers License Division 608 E. Boulevard Avenue Bismarck, ND 58505-0750	Yes 701-328-0308	No	None	Immediate downgrade to non-CDL. Reapplication if 1 year or less; if more than 1 year, applicant must start over.	Syndi Worrel, Chief Examiner	701-328-4353	N/A
Ohio	Ohio BMV CDL/Out of State Processing P.O. Box 16784 Columbus, OH 43216-6784	614-308-5181 Please include a cover page with name, address and telephone number	CDL@dps.state.oh.us	If emailing Medical Certificate, we prefer PDF format.	Driver must self-certify in another category (2, 3 or 4) or be downgraded to an operators license.	Matthew Daner, Supervisor of CDL Unit	855-240-8844	CDL@dps.state.oh.us
Oklahoma	YES Oklahoma Dept of Public Safety CDL Administration PO BOX 11415 OKC,OK 73136	YES 405-425-2060	YES ktiger@dps.state.ok.us		Downgrade, reinstate CDL with proof of new med cert.	Tamara Shepherd	405-425-2015	tshepher@dps.state.ok.us
Oregon	DMV Driver Safety, CDL Medical Certification 1905 Lana Ave NE, Salem, OR 97314	503-945-5329	DSMEC@odot.state.or.us	If email Medical Certificate, .jpg is the required format. Additional formats are being considered.	CDLIS medical certification changed to "N" if NI. CDL cancellation notice sent effective 30 days later. Cancelled until downgrade or new certification. Once downgraded the customer has the option to regain the CDL without retesting for up to 3 years.	Customer Assistance	503-945-5000	https://www.oregondmv.com/SSL/contactdmv/driver.htm
Pennsylvania	PA Department of Transportation Bureau of Driver Licensing P.O. Box 68678 Harrisburg, PA 17106-8678	717-783-5429	No	N/A	Driver's who do not update their Medical Examiner's Certificate prior to the current certificate's expiration date will have the commercial designation removed from their driver's license. In order to avoid the immediate removal of the commercial designation on the driver's license, a driver would need to update their self-certification to one of the "excepted" categories. However, making this change to their driving record will automatically disqualify them from operating in any form of transportation that requires a Medical Examiner's Certificate.	PennDOT will have specialized Customer Service Representatives available at our Call Center, Monday through Friday from 8 a.m. to 4 p.m.	1-877-726-8824	Click on "Contact Us" along the left side of the page.
Rhode Island	No	No	N/A	None		CDL unit	401-462-5752 401-462-5813	N/A

South Carolina	South Carolina Department of Motor Vehicles CDL Help Desk PO Box 1498 Blythewood, SC 29016	803-896-2676	cdlhelpdesk@scdmv.net	PDF	To regain the commercial designation once it has been removed, drivers will be required to apply for a commercial learner's permit and complete all required knowledge and skills testing.	CDL Help Desk	803-896-2673	cdlhelpdesk@scdmv.net
South Dakota	Yes Driver Licensing 118 West Capitol Avenue Pierre, SD 57501	Yes 605-773-3018	Yes DPSCDLMedCert@state.sd.us	None	Downgrade, but no re-test. When driver provides a new medical, good to go.	No designated person	800-952-3696	dpsinfo@state.sd.us
Tennessee	TN Dept. of Safety and Homeland Security CDL Section-Med Cert 1148 Foster Ave Nashville, TN, 37243	615-401-7674	DI.CDL.Medcert@tn.gov	The driver needs to provide self-certification affidavit provided by TDOS and the medical card. If fax, pdf only	re-application only	Cindy Johnson	615-251-5217	Cindy.Johnson@tn.gov
Texas	yes-no address yet/being developed	undecided	Yes-no address yet		will be downgraded to non-CDL then will have to reapply/test to get upgraded	not yet established	n/a	n/a
Utah	Driver License Division PO Box 144501 Salt Lake City, Utah 84114-4501	801-957-8633	dlmedcert@utah.gov	PDF format for email.	The driver does not comply within 45 days following the expiration date of DOT card their license will be disqualified for failure to downgrade.	Utah Customer Service Section	801-965-4437 or 888-353-4224	http://publicsafety.utah.gov/dld/contact.html
Vermont	DMV CDL office 120 State Street Montpelier VT 05603	Yes so long as they are legible 802-828-5548	If scanned with physician signature www.medcert@state.vt.us		suspension and or downgrade to class D operator's license	DMV	802-828-2085	medcert@state.vt.us
Virginia	Virginia Department of Motor Vehicles Driver Support P.O. Box 27412 Richmond, Virginia 23269-0001	Yes 804-367-6692	Submit electronically https://transfer.dmv.virginia.gov	Uploaded document must be in a .pdf, .jpeg, .doc or .doc* format	Status will be changed to not certified and if driver does not comply then (30) days later the CDL will be canceled and driver will be downgraded to a DRL.	Driver Support Work Center	804-367-1772	dlworkcenter@dmv.virginia.gov
Washington	NA	NA	NA	NA			360-902-3900	drivers@dol.wa.gov
West Virginia	Yes Driver Licensing P. O. Box 17010 5707 MacCorkle Av. SE Charleston WV. 25317	Yes 304-926-3890	NO	NA	Downgrade, but no re-test. When driver provides a new medical, good to go.	Don Estep, Supervisor	304-926-3801	Don.C.Estep@wv.gov
Wisconsin	Yes Wisconsin DMV/BDS PO Box 7995 Madison, WI 53707-7995	Yes 608-261-8201	Yes dre.dmv@dot.wi.gov	Any medical certificate sent into the department should have the driver's name and contact information included (like a phone number or email address) in case we have any questions. Incomplete or illegible certificates may be delayed in being entered on the record. Although we accept certificates by mail/fax/email, we would recommend that drivers use a new web application. They can sign into the application from http://www.wisconsincdl.gov . This application can be used to self-certify and to upload a medical certificate. Certificates that are uploaded have to be in JPG, GIF, PNG, or PDF file types only and can't be over 5 MB. Any medical certificate that is emailed to the department will have to use the same file type and size restrictions used in the web application (JPG, GIF, PNG, or PDF only). Files must not be over 5 MB.	Driver would have to change their self-certification to something other than Non-excepted interstate or provide an updated medical certificate to the department. Once the updates are made on the record, the CDL will be put back to a valid status. No tests are required.	Alison Lebwohl or Jeremy Krueger	608-264-7049	dre.dmv@dot.wi.gov

Wyoming	Yes 5300 Bishop Blvd. Cheyenne, WY 82009	Yes 307-777-3800	Yes Waiting for a dedicated email box.		Cancelled, must reapply	Don Edington	307-777-4802	don.edington@wyo.gov
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Current list of States using CDLIS:	http://www.aamva.org/TechServices/AppServ/CDLIS/CDLISModUpdate.htm
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