

*Household Goods Consumer Protection Working Group
January 4-5, 2017 Meeting*

January 4, 2017 Conference Center – Oklahoma Room

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|-------------------------|---|
| 9:00 – 9:15 AM | Call to Order/Introductions
Dan Veoni, Chairman, HHG Working Group
Kenneth Rodgers, FMCSA, Designated Federal Officer (DFO) |
| 9:15 – 10:30 AM | Working Group Overview <ul style="list-style-type: none">• Overview of working group charge• Review agenda/meeting goals• Goals and challenges exercise |
| 10:30 – 10:45 AM | Break |
| 10:45 – 12:00 PM | Individual Presentations <ul style="list-style-type: none">• FMCSA Household Goods Program• Speaker Presentations |
| 12:00 – 1:00 PM | Lunch (on your own) |
| 1:00 – 2:45 PM | Key Recommendations <ul style="list-style-type: none">• Condense the FMCSA publication/pamphlet 03-005 (“Ready to Move?”) into a format that is more easily used by consumers• Make best use of state-of-the-art education techniques and technologies for conveying relevant information/optimizing the Internet as an education tool• Reduce and simplify the paperwork required of motor carriers and shippers in interstate transportation |
| 2:45 – 3:00 PM | Break |
| 3:00 – 4:15 PM | Report Outline/Roles and Responsibilities/Subgroups |
| 4:15 – 4:30 PM | Day One Wrap-Up |
| 4:30 PM | Adjourn |

January 5, 2017 Conference Center – Room 6

9:00 – 9:15 AM Call to Order
Dan Veoni, Chairman

9:15 – 10:15 AM Subgroup Work

10:15 – 10:30 AM Break

10:30 – 11:00 AM Subgroup Report Out

11:00 – 11:30 AM Path Forward

11:30 – 12:00 PM Meeting Summary/Next Steps/Concluding Thoughts

12:00 PM Adjourn