

2012-2016 STRATEGIC PLAN

Preventing
Crashes...
**SAVING
LIVES**

**Raising the Bar to Entry
Requiring to Maintain High Safety Standards
Removing High Risk Carriers & Drivers**

The Agency has adopted a vision for the future that moves towards zero CMV crashes, injuries, and fatalities.

VISION

Save lives by striving towards a crash-free and fully accountable CMV transportation life-cycle.

MISSION

Reduce crashes, injuries, and fatalities involving CMV transportation through education, innovation, regulation, enforcement, financial assistance, partnerships, and full accountability.

CORE VALUES

1 Commitment to Excellence

We strive for excellence and seek to provide the highest level of service by embracing our mission with the utmost energy and enthusiasm.

2 Innovation & Data Driven

We seek new ways to accomplish our responsibilities and achieve extraordinary results by delivering creative, forward looking, and data driven solutions in advancing our mission.

3 Collaboration for Success

We work as a team, furthering our goals and strategies by valuing the commitment and contributions of our many partners and stakeholders to achieve mission success.

4 Integrity First

We uphold the highest standards of equality, integrity, and ethical behavior. Through our actions, we earn the respect and trust of our peers, partners, customers, and the American people.

The commercial motor vehicle (CMV) industry is a vital part of our Nation's economic strength and security. Commercial trucks and buses are an integral part of everyday life and livable communities. FMCSA's goal is to make our roadways safer for the public and the CMV industry.

The Agency's 2012-2016 Strategic Plan presents a new direction and a holistic approach focusing outreach, oversight, and enforcement resources on the entire CMV transportation life-cycle. It establishes a framework that places safety as the highest priority and employs our three core principles: Raise the bar to enter the motor carrier industry; maintain high safety standards to remain in the industry; and remove high-risk carriers, drivers, and service providers from operation.

We will continue to strengthen our Federal, State, and local partnerships and reach out to stakeholders: citizens, the industry and related associations, drivers, victims, and advocacy groups. To reduce and ideally eliminate crashes, injuries, and fatalities involving CMVs, FMCSA will use education, regulations, enforcement, research, and innovative technology to achieve a safer transportation environment.

The FMCSA is committed to a results-oriented transparent business model that measures performance through managing for results and reporting outcomes. The Agency will strive to build a high performance business process capable of addressing the challenges of the 21st century.

We have fashioned this strategic approach to address accountability, performance measuring, managing for results, and operating in a transparent manner as it reports the status of high priority goals and focus areas.



FMCSA

Compliance • Safety • Accountability

Federal Motor Carrier Safety Administration

www.fmcsa.dot.gov

The FMCSA supports the Department's Safety Strategic Goal by delivering comprehensive safety programs and promoting operating standards focused on fostering safety as the highest priority within the CMV transportation industry, including all entities that control or influence the operation of CMVs in the transportation life-cycle.



SAFETY AS HIGHEST PRIORITY

"In carrying out its duties, the Administration shall consider the assignment and maintenance of safety as the highest priority, recognizing the clear intent, encouragement, and dedication of Congress to the furtherance of the highest degree of safety in motor carrier transportation."

MCSIA P.L. 106-159 Dec. 9, 1999,
Title I, Sec. 101 §113(b)

STRATEGIC FOCUS AREAS

Over the next five years, the Agency will direct its resources to achieving the greatest objective of the plan and its mission: saving lives. Within this plan are the following four strategic focus areas.

CMV "Safety 1st" Culture

The FMCSA will develop and deliver programs that address safety deficiencies with carriers, drivers, and service providers, and emphasize accountability and responsibility. It will deliver comprehensive safety programs and establish strong enforcement strategies and sanctions that achieve safety by regulated entities or remove them from the CMV system.

Exponential Safety Power (Safety^x Power)

The Agency supports the Department's Safety Goal by establishing new partnerships and developing policies and programs promoting opportunities to collaborate with all stakeholders on CMV safety interventions. FMCSA will build a coordinated network of safety stakeholders to advance a common safety agenda. As a regulatory agency, FMCSA uses rulemaking as a tool to support its safety mission. This will enable FMCSA to better evaluate the impact of rule implementation on those groups.

The Agency will explore new outreach and education activities that promote safety awareness in the education community and new ways of providing safety materials to carriers affordably.

Comprehensive Data Utilization & Leveraging Technology

The FMCSA is developing a data and technology-focused plan that will use data-driven systems and transformative research that focuses on risk, as well as new technologies that best support all programs and accelerate the impact of safety programs. It will improve standards and systems to identify, collect, evaluate, and disseminate real-time performance data to all employees, customers, partners, and stakeholders.

One FMCSA

The Agency will improve the strategic management of programs and human capital to build and sustain a diverse workforce and to develop innovative solutions. The Agency will become even more mission-centric through the redesign and optimization of the FMCSA policies, process, rulemaking, and legislative changes.

