SCORE State Site User Guide

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U.S. Department of Transportation

Federal Motor Carrier Safety Administration

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1. Introduction

This document is a User Guide to walk through features completed for SCORE:

Functionality
Accessing SCORE State Site
Assignment Dashboard
Review Details View
Action Plan Submission
Action Plan Implementation Submission

2. Accessing SCORE

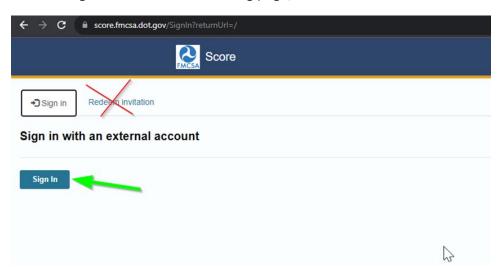
Accessing SCORE State Site

State site URL: <u>SCORE.FMCSA.DOT.GOV</u>

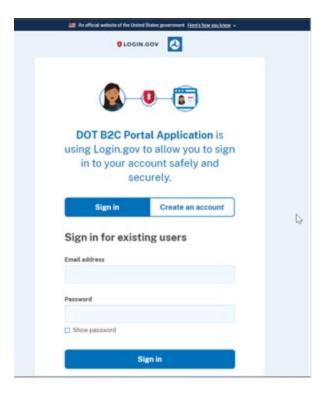
1. Locate the latest invitation notification in your email, the subject will be "FMCSA invites you to join SCORE".



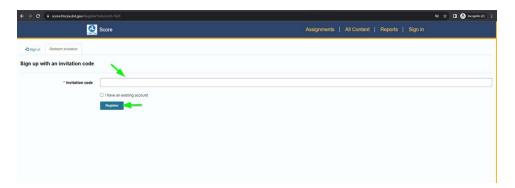
- 2. Click on the "click here" link provided in the email to navigate to the SCORE site.
- 3. Click Sign-in on the SCORE landing page, do not use redeem invitation tab.



4. If you have existing Login.gov credentials, enter your email and password here. If you do not have a login.gov account click create account and follow steps to create an account.

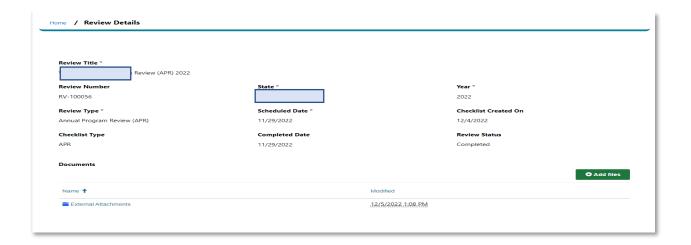


- 5. After successfully logging in, you will be redirected to SCORE state site automatically.
- 6. Copy the invitation code that you've received in your initial email and paste the code in the invitation code box.



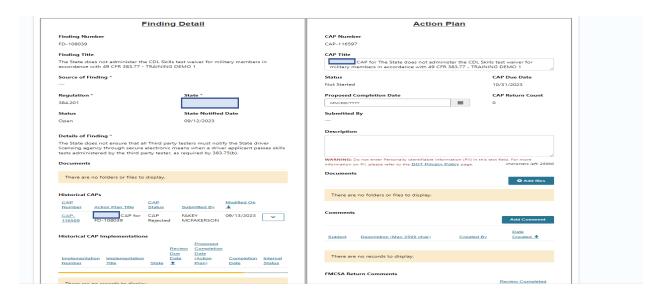
- 7. Click on the register button.
- 8. Under account details update your personal account information.

3. Review Details View



- 1. Click on the review from the assignments dashboard using the hyperlinked review title or review number to view review details.
- 2. Click add files to upload documents to the external folder and share documents with FMCSA.
- 3. Click on External Attachments to download documents.
- 4. When the review is completed, it will be available in all reviews table.
- 4. Action Plan Submission

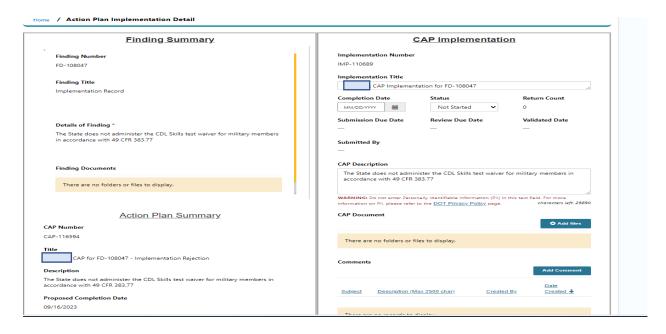




- 1. To submit an action plan, click into the finding from the "Active Findings and Action Plans" table.
- 2. The action plan that needs to be submitted will initially be in "not started" status.
- 3. The finding details are provided under "Finding Detail".
- 4. Provide the following details under action plan tab: proposed completion date, description, documents (not required) and click save.
- 5. Once the action plan is saved and in "draft" status, click submit to send it to FMCSA.
- 6. The status will update to "FMCSA review".
- 7. CAP return count field provides the number of returns on the action plan, once it reaches 3 the action plan is rejected.
- 8. When an action plan is rejected, a new action plan must be submitted to FMCSA.

5. Action Plan Implementation Submission





- To submit an action plan implementation, click into the implementation from the "Active Action Plan Implementations" table.
- The action plan implementation will initially be in a "not started" status.
- The approved action plan details are pre-populated in CAP Description, this field can be edited.
- Provide Completion Date, updates to CAP Description are optional and click save.
- Click submit to send the action plan implementation to FMCSA.
- The status will update to "CAP Complete".
- Return count field provides the number of returns on the action plan implementation, once it reaches 3 the action plan implementation and action plan are both rejected. A new action plan must be submitted.