



# Motus Quick-Start: A Guide to Your First Login



Motus is the Federal Motor Carrier Safety Administration's (FMCSA's) modern, secure platform that centralizes registration actions. Getting into the system for the first time is a quick, straightforward process. Follow this guide to securely set up your profile and verify your identity.

## Before You Begin

To complete your first-time login, make sure you have the following ready:

- ★ **Login.gov Account:** You will need an email address to sign in. If you used the legacy FMCSA Portal, you should use the same email. If you do not have an account, you can create one for free.
- ★ **Device with a Camera:** You will need a smartphone, tablet, or a computer with a webcam to complete the identity verification step.
- ★ **Government-Issued ID:** Have a valid government-issued identity card, driver's license, passport, or resident card on hand.

### GET TO KNOW MOTUS

Motus isn't an acronym, it's the Latin word for "movement" or "progress." This system will serve as your personal home for your account, registrations, filings, and all other FMCSA registration actions to keep you moving!

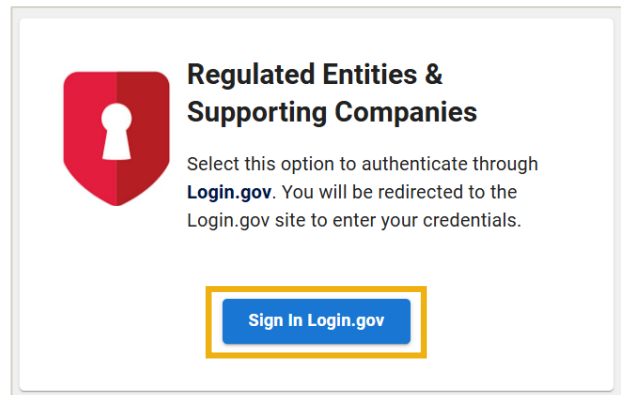
## Step-by-Step Login Process

### 1 Sign in with Login.gov

Navigate to the Motus homepage and click the "Sign In Login.gov" button in the Regulated Entities & Supporting Companies section.

Log in using your existing Login.gov credentials or follow the prompts to create a new account.

**QUICK TIP** If you plan to link your company account to an existing USDOT Number, the company official must use the same Login.gov email that was used in the FMCSA Portal.



Login.gov requires two-factor authentication (such as a code sent to your phone or email) to protect your account from fraud.



## 2 Accept the Rules of Behavior

Once authenticated through Login.gov, you will be presented with the FMCSA IT system’s Rules of Behavior. Read through the terms carefully, then click the button at the bottom of the screen to agree and proceed.

I understand the terms and conditions stated in the above Rules of Behavior.

## 3 Verify Your Identity

To protect your data, you must complete a quick identity check. Access the identity verification tool and follow the on-screen prompts to capture images of your face and your government ID.



**If You’re on a Computer:**  
Use your mobile device’s camera and scan the QR code displayed on the screen.



**If You’re on a Mobile Device:**  
Click the blue hyperlink below the QR code that says “Or click here to use the camera on this device.”

**Identity Verification**

To strengthen the security of your information within our system, the Federal Motor Carrier Safety Administration (FMCSA) has implemented a new identity verification process. This is designed to protect your data and ensure secure access to your company information.

**Action Required:** To continue with your application, you must complete the identity verification process.

Please follow these steps:

- 1. Scan the QR Code on Screen:**  
Use your mobile device’s camera to scan the QR code displayed on your screen.
- 2. Follow the On-Screen Instructions:**  
Once scanned, follow the prompts to securely verify your identity.  
**OR**  
Visit an [Enrollment Center](#) to complete the identity verification process.
- 3. Confirm Verification**  
Once your identity has been verified, return here to continue automatically.

[Or click here](#) to use the camera on this device

If you encounter issues with the Identity Verification process, please call the Contact Center at (1-800-832-5660) for assistance. Thank you



Once you have successfully completed identity verification, click **Next** to continue.

**GET HELP** If you do not have access to any device with a camera, you can [search for a nearby enrollment center](#) on the FMCSA website to complete this step in person.



## 4 Complete Your User Profile

Next, you must fill out your Motus user profile, which is required for everyone logging in for the first time.

- ★ **Name Matching:** Your name will prepopulate exactly as it appears on your government-issued ID.
- ★ **Contact Info:** Fill in your address and phone number details.

**QUICK TIP** Your Login.gov email will prepopulate on the user profile information page. Because public access is legally required for your business information, it is recommended that you **do not use your public business email** for your secure Motus user profile.

## 5 Select Your Workflow

Once your user profile is created, you'll enter the workflow selection dashboard. From here, you can choose to:

- ★ **Link an Existing USDOT Number**
- ★ **Start a New Registration**
- ★ **Register as a Supporting Company** (insurance company, blanket company, or transportation service provider)

**NEED HELP?**

If you require assistance at any point, click [Contact FMCSA](#) at the top of the page to reach an agent via chat, email, or phone between 8:00 AM and 8:00 PM Eastern Time.