



# Completing Identity Verification for FMCSA Registration

Identity proofing and verification is the next step in safety with FMCSA.



FMCSA is increasing accountability and reducing fraud in the motor carrier industry with the introduction of a new identity verification process as part of any new FMCSA registration.

All new applicants registering for a USDOT Number in the current Unified Registration System (URS) will be required to pass identity proofing and verification.

This new process is a step toward meeting FMCSA's mission to reduce fatalities and crashes on the Nation's roadways.

#### It aims to:

- Verify legitimacy of an applicant's identity
- Reduce fraudulent activity
- Enhance security of FMCSA systems
- Protect sensitive data

## Identity Verification Steps in URS

To complete the identity verification process as part of a new registration application in URS, you will need access to a smartphone or tablet and a valid government-issued ID.

- 1 Scan the QR code in URS with your smartphone or tablet to open the identity verification session in your browser.
- 2 Select a language, document country, and document type (identity card, driver's license, passport, or resident card).
- 3 Take a photo of your selected document.
- 4 Take a selfie by scanning your face.
- 5 Return to URS to complete the identity verification process and finish your registration application.

## Support with Identity Verification

### Contact the Registration Help Center

Call the FMCSA Contact Center at 1-800-832-5660 or chat with us online at [www.fmcsa.dot.gov/registration/ask-fmcsa](http://www.fmcsa.dot.gov/registration/ask-fmcsa) for support with the identity verification process.

### Watch the How-To Video

Visit the identity verification page to view a short video on how to complete the identity verification process while applying for a new registration in URS: [www.fmcsa.dot.gov/registration/identity-verification](http://www.fmcsa.dot.gov/registration/identity-verification)



For more information, visit us online at [www.fmcsa.dot.gov/registration](http://www.fmcsa.dot.gov/registration), where you'll find tools, resources, and the latest updates on identity verification.