FMCSA-HHG-375.501-Q003

Household Goods Shipping Documents

**§ 375.501 – Must I write up an order for service?**

## Guidance Q&A

**Question 3:**May household goods movers require shippers to sign “Revised Written Estimates,” “Rescissions of Old Estimate” or other documents authorizing the mover to rescind the estimate as a condition of loading a shipment?

**Guidance:**Movers may not require shippers to sign “Revised Written Estimates,” “Rescissions of Old Estimate” or other documents authorizing the mover to rescind the estimate as a condition of loading the shipment unless the shipper and carrier mutually agree to amend the estimate and the shipper signs a new estimate before the carrier loads the shipment. In accordance with [49 CFR 375.501(f)](http://www.westlaw.com/Link/Document/FullText?findType=L&pubNum=1000547&cite=49CFRS375.501&originatingDoc=I900A1630C70C11E0BBD2D3FB2E920E40&refType=RB&originationContext=document&vr=3.0&rs=cblt1.0&transitionType=DocumentItem&contextData=(sc.UserEnteredCitation)#co_pp_ae0d0000c5150), [375.401(h)](http://www.westlaw.com/Link/Document/FullText?findType=L&pubNum=1000547&cite=49CFRS375.401&originatingDoc=I900A1630C70C11E0BBD2D3FB2E920E40&refType=RB&originationContext=document&vr=3.0&rs=cblt1.0&transitionType=DocumentItem&contextData=(sc.UserEnteredCitation)#co_pp_f383000077b35) and [375.403(a)(6)](http://www.westlaw.com/Link/Document/FullText?findType=L&pubNum=1000547&cite=49CFRS375.403&originatingDoc=I900A1630C70C11E0BBD2D3FB2E920E40&refType=RB&originationContext=document&vr=3.0&rs=cblt1.0&transitionType=DocumentItem&contextData=(sc.UserEnteredCitation)#co_pp_1496000051ed7), both the shipper and the mover must mutually agree to any amendment to a shipping order before loading the shipment. [Section 375.501(d)](http://www.westlaw.com/Link/Document/FullText?findType=L&pubNum=1000547&cite=49CFRS375.501&originatingDoc=I900A1630C70C11E0BBD2D3FB2E920E40&refType=RB&originationContext=document&vr=3.0&rs=cblt1.0&transitionType=DocumentItem&contextData=(sc.UserEnteredCitation)#co_pp_5ba1000067d06) does not alter this requirement.

**Regulatory Topic: Household Goods Shipping Documents**

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