FMCSA-DQ-391.23-Q002(2022-03-09)

**§ 391.23 Investigations and Inquiries.**

## Guidance Q&A

**Question 2:** May motor carriers use third parties to ask driver’s licensing authorities for copies of the driving record of driver-applicants?

**Guidance:** Yes. Driver information services or companies acting as the motor carrier’s agent may be used to contact driver’s licensing authorities. However, the motor carrier is responsible for ensuring the information obtained is accurate.

**Contact Info:** FMCSA Information Line, 1-800-832-5660

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*Note: This guidance document does not have the force and effect of law and is not meant to bind the public in any way. It is intended only to provide information and clarity regarding existing requirements under the law or agency policies.*

**Regulatory Topic: Driver investigations and inquiries**

Effective Date: Monday, May 9, 2022

Issued Date: Wednesday, March 9, 2022