FMCSA-HOS-ELD-TECH-395-FAQ69(2017-09-01)-CORR1

**Question:** Is it necessary for drivers to enter their user credentials before starting the data transfer process?

**Guidance:** The data transfer process does not require a driver to re-enter user credentials to activate the data transfer process. However, a driver must be logged in to an electronic logging device (ELD) to access data recorded and stored on the system.

**Contact Info:** FMCSA ELD Information, 1-800-832-5660 or [ELD@dot.gov](mailto:ELD@dot.gov).

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*Note: This guidance document does not have the force and effect of law and is not meant to bind the public in any way. It is intended only to provide information and clarity regarding existing requirements under the law or agency policies.*

**Regulatory Topic: ELD Guidance**

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