FMCSA-HOS-ELD-395-FAQ69(2017-04-06)-CORR1

Question: Where should a driver file a harassment complaint?

**Answer:** In accordance with 49 CFR [390.36(c)](https://www.ecfr.gov/current/title-49/subtitle-B/chapter-III/subchapter-B/part-390#p-390.36(c)) and [386.12(b)](https://www.ecfr.gov/current/title-49/subtitle-B/chapter-III/subchapter-B/part-386/subpart-B/section-386.12#p-386.12(b)),the driver must file a written complaint with the National Consumer Complaint Database at [http://nccdb.fmcsa.dot.gov](http://nccdb.fmcsa.dot.gov/) or with the FMCSA Division Administrator for the State where the driver is employed (<http://www.fmcsa.dot.gov/mission/field-offices>).

**Contact Info:** FMCSA ELD Information, 1-800-832-5660 or [ELD@dot.gov](mailto:ELD@dot.gov).

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*Note: This guidance document does not have the force and effect of law and is not meant to bind the public in any way.  It is intended only to provide information and clarity regarding existing requirements under the law or agency policies.*

**Regulatory Topic: ELD Guidance**

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