FMCSA-ELD-Registration-and-Certification-FAQs(2022-03-10)

**ELD Registration and Certification FAQs**

**Question: What happens if a registered device listed on FMCSA’s website is later found not to meet the technical specifications in the Electronic Logging Device (ELD) rule?  
  
Guidance:** The ELD rule includes a procedure to remove a listed registered device from the FMCSA website, to provide additional assurance to motor carriers that ELDs on the vendor registration website are compliant. This procedure also protects an ELD vendor’s interest in its product.

**NOTE: The following guidance reflects minor correction(s) (e.g., for grammar, typographical errors, or consistency) made on March 10, 2022.**

**Question:** How do electronic logging device (ELD) providers register their ELDs with FMCSA?

**Guidance:** To register and self-certify a device, visit <https://eld.fmcsa.dot.gov/Account/Create/Provider>.

**Question:** What is the procedure to remove a listed certified electronic logging device (ELD) from FMCSA’s website?

**Guidance:** FMCSA may initiate removal of an ELD model or version from the list in accordance with section 5.4 in the ELD rule of [49 CFR part 395, subpart B, Appendix A](https://www.ecfr.gov/current/title-49/subtitle-B/chapter-III/subchapter-B/part-395%22%20/l%20%22Appendix-A-to-Subpart-B-of-Part-395) by providing written notice to the ELD provider stating:

1. The reasons the FMCSA proposes to remove the model or version from the FMCSA list; and
2. Any corrective action that the ELD provider must take for the ELD model or version to remain on the list.

**NOTE: The following guidance was rescinded on March 10, 2022, and is no longer in effect.**

**Question:** Is the electronic logging device (ELD) vendor/manufacturer required to notify motor carriers if a device is removed from FMCSA’s ELD registration list because it was determined to be noncompliant?

**Guidance:** No, ELD vendors/manufacturers are not required to notify motor carriers if a device has been removed from the ELD registration list. However, FMCSA will maintain on its website a list of devices that are removed from the list.

**Question: What happens if an electronic logging device (ELD) is found to be non-compliant after it is in use?**

**Guidance:** As a motor carrier, you will have 8 days from notification to replace your noncompliant device with a compliant one. This is the same time allowed to take action on ELDs that need to be repaired, replaced, or serviced. In the event of a widespread issue, FMCSA will work with affected motor carriers to establish a reasonable timeframe for replacing non-compliant devices with ELDs that meet the requirements.

**Contact Info:** FMCSA ELD Information, 1-800-832-5660 or [ELD@dot.gov](mailto:ELD@dot.gov).

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Note: This guidance document does not have the force and effect of law and is not meant to bind the public in any way.  It is intended only to provide information and clarity regarding existing requirements under the law or agency policies.*

**Regulatory Topic: ELD Guidance**

Effective Date: Thursday, March 10, 2022

Issued Date: Thursday, March 10, 2022