FMCSA-ELD-395-Q040(2022-03-10)

**Question:** When should a driver who has experienced an electronic logging device (ELD) malfunction switch to paper record of duty status (RODS)?

**Guidance**: The driver should switch to another means of recording hours of service data, such as paper RODS, *only* if the technical issue precludes the device from accurately recording hours of service data and presenting that hours of service data to a safety official.

**Contact Info:** FMCSA ELD Information, 1-800-832-5660 or [ELD@dot.gov](mailto:ELD@dot.gov).

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

*Note: This guidance document does not have the force and effect of law and is not meant to bind the public in any way.  It is intended only to provide information and clarity regarding existing requirements under the law or agency policies.*

**Regulatory Topic: ELD Guidance**

Effective Date: Thursday, March 10, 2022

Issued Date: Thursday, March 10, 2022