









Federal Motor Carrier Safety Administration



General & Texas State Messaging

## How to Use This Playbook

This social media playbook supports work zone safety efforts led by the Federal Motor Carrier Safety Administration (FMCSA). It includes specific content and assets, along with publishing instructions, that address drivers about practicing safe driving, especially in and around work zones. The content in this playbook is designed for easy posting and seamless integration into your current social media strategy.

# **Table of Contents**

Initi	ative Overview	•••••	<u>4</u>
•	Work Zone Safety Summary	<u>4</u>	
•	Publishing Strategy	<u>4</u>	
Soci	al Media Content		<u>5</u>
•	Content Organization	<u>6</u>	
•	Post Examples	<u>6</u>	
•	Sizes Available	<u>7</u>	
•	General Market Content - English	<u>8</u>	
•	General Market Content - Spanish	<u>9</u>	
•	Texas Market Content - English	<u>11</u>	
•	Texas Market Content - Spanish	<u>12</u>	
ГМ <i>С</i>	SA Contact		1.4

### Initiative Overview

### **Work Zone Safety Summary**

Work zones present unique challenges for large trucks and buses like narrow lanes, sudden stops, traffic pattern shifts, and uneven road surfaces. In addition to the unique conditions presented by these areas, large trucks and buses also deal with large blind spots, long stopping distances, and size constraints, which makes maneuvering large trucks and buses in work zones particularly challenging.

On average, large trucks are overrepresented in work zone crashes—over 33% of fatal crashes in 2019 involved CMVs (Source: National Work Zone Safety Information Clearinghouse). CMV drivers need to take precautions when driving through these areas and passenger vehicles should be mindful of these challenges for large trucks and buses.

The goal of this initiative is to inform drivers—both CMV drivers and other motorists—of how to share the road safely in work zones as they travel across the country.

## Publishing Strategy

Work zone safety messaging can be posted at any time of the year. However, the summer months often present an uptick in road construction work, making it all the more important to post during these times.

Below are relevant hashtags to use when posting about work zone safety:

- #WorkZoneSafety
- #OurRoads

### Social Media Content

This section contains shareable social media content to help spread the word about work zone safety. There are three different graphics that can be used with any message to help spread awareness on work zone safety. Suggested posts are provided on pages <u>8-13</u> that you can use or use as inspiration when sharing the graphics on your own social media channels.







The following pages provide additional graphics and post examples in a variety of sizes for the campaign. Be sure to consider which social media platform your target audience typically uses when choosing the graphics and post content. Also, take into consideration that most people use mobile phones when checking their social media accounts. The graphics in this playbook are optimized for mobile platforms.

### **Content Organization**

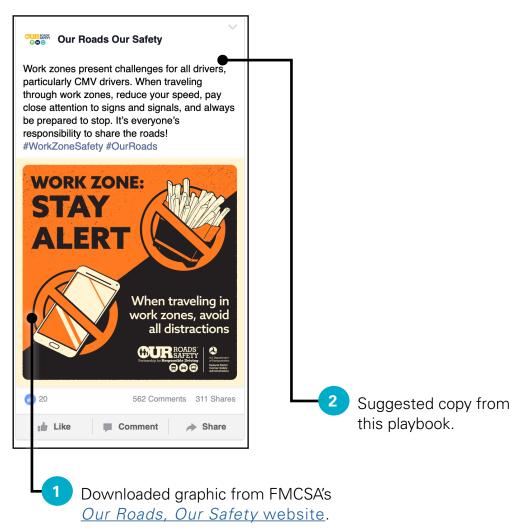
The social media content is organized into sections based on language.

- ► General Market English Pg. <u>8</u>
- ► General Market Spanish Pg. <u>9</u>
- ► Texas Specific English Pg. 11
- ► Texas Specific Spanish Pg. <u>12</u>

### **Post Examples**

Here are examples of how posts should look when published.

#### **Facebook**



### Sizes Available

Social media graphic sizes vary across the ever-changing social media platforms. In this playbook we included two different sizes based on suggested industry standards and best practices. All graphics are available on FMCSA's <u>Our Roads</u>, <u>Our Safety website</u>.



#### Facebook/Instagram Posts

1200x1200 (square)





#### Twitter Posts

1200x675 (rectangle)



## General Market Posts (English)

STEP



### Download graphics.

Download one of the three social graphics at FMCSA's: Our Roads, Our Safety. website

**STEP** 

### Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below.



#### Sizes Available:





Facebook/Instagram Posts

1200x1200



**Twitter Posts** 

1200x675

- Work zones present challenges for all drivers, particularly CMV drivers. When traveling through work zones, reduce your speed, pay close attention to signs and signals, and always be prepared to stop. It's everyone's responsibility to share the roads! #WorkZoneSafety #OurRoads
- GPS apps and similar resources can help you be aware of upcoming work zones before you hit the road. When possible, research your route ahead of time and use detours or alternative roads to avoid these areas if needed. **#WorkZoneSafety #OurRoads**
- When driving a large truck through a work zone, be aware of passenger vehicle drivers who may not know the challenges you face maneuvering a large vehicle. Exercise caution and share the road safely. Learn more tips: https://bit. <u>ly/3rFbTvY</u> #WorkZoneSafety #OurRoads
- If you need to stop or slow down in a work zone, it's important to use your emergency flashers to alert drivers behind you. Do your part and share the road safely. Learn more tips: https://bit. <u>ly/3rFbTvY</u> #WorkZoneSafety #OurRoads
- As you approach lane closures, check your blind spots and move into the open lane as soon as possible. Share the road safely in work zones. Learn more tips: https://bit.ly/3rFbTvY **#WorkZoneSafety #OurRoads**
- Help prevent rear-end crashes in work zones by obeying all speed limits, avoiding distractions, and maintaining extra space between your CMV and the vehicle in front of you. Learn more tips: https:// bit.ly/3rFbTvY #WorkZoneSafety #OurRoads

## General Market Posts (Spanish)

STEP



### Download graphics.

Download one of the three social graphics at FMCSA's: Our Roads, Our Safety website.



#### Sizes Available:



Facebook/Instagram Posts

1200x1200



Twitter Posts

1200x675

STEP



### Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below. Do not copy red text. \*

\*It is not necessarily a direct translation but for reference only.

Las zonas de construcción son un desafío para todos y más para vehículos comerciales. Al viajar por zonas de construcción, baje la velocidad, preste atención a los rótulos y esté preparado para detenerse. ¡Seamos responsables al compartir las vías! #WorkZoneSafety #OurRoads

> Translation: Work zones present challenges for all drivers, particularly CMV drivers. When traveling through work zones, reduce your speed, pay close attention to signs and signals, and always be prepared to stop. It's everyone's responsibility to share the roads! #WorkZoneSafety #OurRoads

Las aplicaciones de GPS y recursos similares le pueden ayudar a estar al tanto de las zonas de construcción. De ser posible, investigue su ruta con anticipación y use desvíos o vías alternas para evitar estas áreas si es necesario. #WorkZoneSafety #OurRoads

> Translation: GPS apps and similar resources can help you be aware of upcoming work zones before you hit the road. When possible, research your route ahead of time and use detours or alternative roads to avoid these areas if needed. #WorkZoneSafety #OurRoads

Al conducir un camión grande por una zona de construcción, los conductores de vehículos de pasajeros pueden desconocer los desafíos de maniobrar un vehículo grande. Tenga cuidado y comparta la vía de forma segura. Más consejos: https://bit.ly/3rFbTvY #WorkZoneSafety

#OurRoads

Translation: When driving a large truck through a work zone, be aware of passenger vehicle drivers who may not know the challenges you face maneuvering a large vehicle. Exercise caution and share the road safely. Learn more tips: <a href="https://bit.">https://bit.</a> <u>ly/3rFbTvY</u> #WorkZoneSafety #OurRoads

## General Market Posts Continued (Spanish)

STEP



### Download graphics.

Download one of the three social graphics at FMCSA's: Our Roads, Our Safety website.



#### Sizes Available:





Facebook/Instagram Posts

1200x1200



Twitter Posts

1200x675

STEP



### Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below. Do not copy red text. \*

\*It is not necessarily a direct translation but for reference only.

Si debe detenerse o reducir la velocidad en una zona de construcción, use las luces intermitentes de emergencia para alertar a los conductores detrás de usted. Haga su parte y comparta la vía de forma segura. Más consejos: https://bit.ly/3rFbTvY #WorkZoneSafety #OurRoads

> Translation: If you need to stop or slow down in a work zone, it's important to use your emergency flashers to alert drivers behind you. Do your part and share the road safely. Learn more tips: https://bit. ly/3rFbTvY #WorkZoneSafety #OurRoads

Al acercarse a los cierres de carriles, verifique los puntos ciegos y pase al carril abierto lo antes posible. Comparta la vía de forma segura en las zonas de construcción. Más consejos: https://bit. <u>ly/3rFbTvY</u> #WorkZoneSafety #OurRoads

> Translation: As you approach lane closures, check your blind spots and move into the open lane as soon as possible. Share the road safely in work zones. Learn more tips: https://bit.ly/3rFbTvY #WorkZoneSafety #OurRoads

Ayude a prevenir choques traseros en las zonas de construcción y obedezca los límites de velocidad, evite distracciones y mantenga suficiente espacio entre su vehículo comercial y el vehículo que está delante. Más consejos: https://bit.ly/3rFbTvY #WorkZoneSafety #OurRoads

> Translation: Help prevent rear-end crashes in work zones by obeying all speed limits, avoiding distractions, and maintaining extra space between your CMV and the vehicle in front of you. Learn more tips: <a href="https://bit.ly/3rFbTvY">https://bit.ly/3rFbTvY</a> #WorkZoneSafety #OurRoads

## Texas Market Posts (English)

STEP



### Download graphics.

Download one of the three social graphics at FMCSA's: Our Roads, Our Safety website.

STEP 2

# Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below.



#### Sizes Available:





Facebook/Instagram Posts

1200x1200



#### **Twitter Posts**

1200x675

Data in these social media messages are sourced from a combination of the following:

- The National Highway Traffic Safety Administration's (NHTSA) <u>Fatality Analysis Reporting System</u> (FARS)
- The Texas Department of Transportation (TxDOT):
  - Project Tracker
  - Crash Query database
- The National Work Zone Safety Clearinghouse (Texas)

- Texas has more interstate mileage than any other state, with drivers interacting with work zones around the clock. Stay alert, give room, and slow down as you approach work zones share the road safely. #WorkZoneSafety #OurRoads
- In 2019, 14% of Texas work zone crashes involved a CMV. Practice safe driving in work zones by reducing your speed and always being prepared to stop. #WorkZoneSafety #OurRoads
- Texas ranks 1st in the country for fatal crashes involving CMVs in work zones. It's everyone's responsibility to share the road safely—slow down and be prepared to stop to help reduce these crashes. #WorkZoneSafety #OurRoads
- There are many active work zones across Texas.
  Obey all speed limits, avoid distractions, and maintain extra space between your vehicle and others to keep these areas safe for all.
  #WorkZoneSafety #OurRoads
- Texas saw more than 4,000 work zone crashes involving a CMV in 2019. Look for signs and signals, reduce your speed, and carefully maneuver around other vehicles to share the road safely. #WorkZoneSafety #OurRoads

## Texas Market Posts (Spanish)

STEP



### Download graphics.

Download one of the three social graphics at FMCSA's: Our Roads, Our Safety website.



#### Sizes Available:





Facebook/Instagram Posts

1200x1200



**Twitter Posts** 

1200x675

STEP



### Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below. Do not copy red text. \*

\*It is not necessarily a direct translation but for reference only.

Texas tiene más millas interestatales que cualquier otro estado, con conductores constantemente en las zonas de construcción. Manténgase alerta, deje espacio y baje la velocidad al acercarse a las zonas de construcción; comparta la vía de forma segura. #WorkZoneSafety #OurRoads

> Translation: Texas has more interstate mileage than any other state, with drivers interacting with work zones around the clock. Stay alert, give room, and slow down as you approach work zones—share the road safely. #WorkZoneSafety #OurRoads

En el 2019, el 14% de los choques en zonas de construcción involucró a un vehículo comercial en Texas. Practique la conducción segura en las zonas de construcción reduzca la velocidad y siempre esté preparado para detenerse. #WorkZoneSafety #OurRoads

> Translation: In 2019, 14% of Texas work zone crashes involved a CMV. Practice safe driving in work zones by reducing your speed and always being prepared to stop. #WorkZoneSafety #OurRoads

Texas ocupa el primer lugar en el país por accidentes fatales que involucran vehículos comerciales en zonas de construcción. Todos debemos compartir la vía de forma segura: reduzca la velocidad y esté preparado para detenerse y poder evitar accidentes. #WorkZoneSafety #OurRoads

> Translation: Texas ranks 1st in the country for fatal crashes involving CMVs in work zones. It's everyone's responsibility to share the road safely slow down and be prepared to stop to help reduce these crashes. #WorkZoneSafety #OurRoads

## Texas Market Posts Continued (Spanish)

STEP



### Download graphics.

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#### Sizes Available:





Facebook/Instagram Posts

1200x1200



**Twitter Posts** 

1200x675

STEP



### Combine with suggested copy below or feel free to draft your own.

Copy/paste one of the suggested posts below. Do not copy red text. \*

\*It is not necessarily a direct translation but for reference only.

Hay más de 3000 zonas de construcción activas en Texas. Obedezca todos los límites de velocidad, evite distracciones y mantenga espacio adicional entre su vehículo y los demás para que estas áreas sean seguras para todos. #WorkZoneSafety #OurRoads

> Translation: There are more than 3,000 active work zones across Texas. Obey all speed limits, avoid distractions, and maintain extra space between your vehicle and others to keep these areas safe for all. #WorkZoneSafety #OurRoads

Texas tuvo más de 4000 choques involucrando vehículos comerciales en zonas de construcción en el 2019. Preste atención a los rótulos y señales, baje la velocidad y maniobre con cuidado alrededor de otros vehículos para compartir la vía de forma segura. #WorkZoneSafety #OurRoads

> Translation: Texas saw more than 4,000 work zone crashes involving a CMV in 2019. Look for signs and signals, reduce your speed, and carefully maneuver around other vehicles to share the road safely. #WorkZoneSafety #OurRoads

## **FMCSA Contact**

If you have questions about FMCSA's work zone safety efforts, please contact Kirsten Radewagen, <u>kirsten.radewagen@dot.gov</u>.