## Q&A

How do authorized users sign up to access the Clearinghouse?

Guidance:

Employers, drivers, medical review officers (MROs), substance abuse professionals (SAPs), and consortia/third-party administrators (C/TPAs) must register in the Clearinghouse to access the Clearinghouse. Instructional job aids are available for:

* Employers with Portal Accounts
* Employers without Portal Accounts
* CDL drivers
* Consortia/third-party administrators
* Medical review officers
* Substance abuse professionals

Employers, C/TPAs, MROs, and SAPs can also invite authorized users to complete required actions in the Clearinghouse on their behalf. These users would register as Clearinghouse Assistants.