Q&A

May drivers access their own information in the Clearinghouse?

Guidance: Yes. Once a driver has registered in the Clearinghouse, he or she will be able to access his or her Clearinghouse record electronically, at no cost. This record would include any drug and alcohol program violation information available in the Clearinghouse, along with the status of their return-to-duty (RTD) process, if applicable. See 49 CFR 382.709. In addition, In accordance with the Privacy Act, a driver may request in writing his or her information in the Clearinghouse by following the procedures set forth in 49 CFR 10.31.