Guidance Q&A

How will CDL drivers be notified when information about them is added to the Clearinghouse?

Guidance: The Clearinghouse will notify the driver using the method indicated during the driver’s Clearinghouse registration—either mail or email—any time information about the driver is added, revised, or removed. If the driver has not yet registered for the Clearinghouse, these notifications will be sent by mail using the address associated with the driver’s commercial driver’s license (CDL). See 49 CFR 382.707.