Guidance on Multiple User Account

## Q&A

Can there be more than one Clearinghouse user per company?

## Guidance:

Yes. Employers, consortia/third-party administrators (C/TPAs), medical review officers (MROs), and substance abuse professionals (SAPs) need to register their company. The individual users are managed by a representative for each company who serves as a Clearinghouse administrator to manage the company’s account.